

# GOVERNOR'S MONTHLY REPORT AUGUST 2012



STATE OF ARIZONA  
DEPARTMENT OF LIQUOR LICENSES AND CONTROL

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The information reported in this document is used to keep the Governor and staff apprised of accomplishments, key issues, and upcoming events as they relate to the Department of Liquor Licenses and Control, and its three divisions (Licensing, Administration, and Investigations) on a monthly basis.

**GRANTS & FUNDING**  
**LIQUOR ENFORCEMENT & EDUCATION OUTREACH GRANT**  
**CUB (COVERT UNDERAGE BUYER) PROGRAM**

In an effort to curb the sale of liquor to underage persons, the Covert Underage Buyer (CUB) program was instituted in June of 2003. This program provides the resources necessary for DLLC to investigate reported complaints of liquor licensed businesses suspected of one or more underage liquor law violations. When DLLC has reasonable suspicion that a liquor-licensed establishment is selling liquor to underage customers, the agency will send in a covert underage buyer, or CUB, to attempt to purchase liquor. The CUBs are between the age of fifteen (15) and nineteen (19), and are carefully trained by DLLC investigators to understand and follow state laws, including DLLC's CUB investigations guidelines. DLLC provides CUB program training to all Arizona law enforcement agencies, allowing the program to operate statewide.

DLLC conducted investigations of twenty-two (22) liquor-licensed establishments using four (4) CUBs. Nine (9), or forty-one (40.9%) percent, of these establishments sold alcohol to a (CUB) resulting in twenty-nine (29) criminal and twenty-nine (29) administrative violations. All twenty-two (22) locations were investigated in response to complaints received by DLLC.

DLLC saw an increase of twenty-nine (28.6%) percent in the number of establishments that sold to CUBS compared to the previous month, July 2012 (7). There was an eighty (80.0%) percent increase in the number of establishments that sold to CUBs when compared to August 2011. To date in CY 2012, thirty-six (36.2%) percent of establishments investigated sold to CUBs.

Since the inception of the program, three thousand one hundred twenty (3,120) establishments have been investigated and nine hundred fifty-two (952) or thirty-one (30.5%) percent have sold to CUB buyers resulting in two thousand two hundred eighty-two (2,282) administrative violations and one thousand nine hundred and three (1,903) criminal citations.

**CUB Program Statistics**

<b>Calendar Year</b>	<b>Locations Investigated</b>	<b># Sold to CUB</b>	<b>% of Locations that Sold to CUB</b>	<b>Administrative Violations</b>	<b>Criminal Violations</b>
<b>2003</b>	122	33	29	70	71
<b>2004</b>	217	55	25	122	136
<b>2005</b>	337	108	32	342	283
<b>2006</b>	475	148	31	409	317
<b>2007</b>	450	108	24	200	201
<b>2008</b>	572	172	30	416	349
<b>2009</b>	392	115	29	234	229
<b>2010</b>	169	96	57	207	129
<b>2011</b>	234	62	26	143	69
<b>2012</b>	152	55	36	139	119

An Underage Drinking Hotline is in operation for concerned citizens to call when underage drinking, service, or sales are suspected. With each complaint DLLC launches an investigation. The Underage Drinking Hotline number is 1-877-NOT-LEGL or 1-877-668-5345.

**GRANTS & FUNDING**  
**LIQUOR ENFORCEMENT & EDUCATION OUTREACH GRANT**  
**TRACE (TARGET RESPONSIBILITY FOR ALCOHOL CONNECTED EMERGENCY)**

The TRACE (Target Responsibility for Alcohol Connected Emergency) program began in June 2004 to develop a system of effective and rapid communication between local law enforcement and emergency medical services (EMS) personnel in high-profile cases which involve underage drinking. Each TRACE case is concluded only when the source of liquor is traced back to the supplier and the supplier is charged with a criminal and/or administrative violation.

TRACE is a statewide operation with one (1) full time investigator available for immediate response to alcohol-related emergencies which involve an underage person(s).

**TRACE Program Statistics**

<b>Calendar Year</b>	<b>Total # of New Cases</b>	<b>Administrative Violations</b>	<b>Criminal Violations</b>
<b>2005</b>	11	5	3
<b>2006</b>	11	24	12
<b>2007</b>	4	9	6
<b>2008</b>	6	6	3
<b>2009</b>	8	20	4
<b>2010</b>	5	13	4
<b>2011</b>	5	0	0
<b>2012</b>	4	8	0

There was one (1) new TRACE cases opened this month in Phoenix. One (1) TRACE case was closed in Mohave County with no violations.

## OUTREACH

### Community & Agency Outreach

Community and agency outreach meetings and presentations create opportunities to increase DLLC's efficiency and relevancy, encourage agency collaborative efforts, and promote safe and legal alcohol distribution, sales, and consumption in Arizona.

#### **Community and agency outreach during the month:**

- 2012 League of Arizona Cities and Town Conference- Director attended
- Lake Havasu City Liquor Industry Forum- Deputy Director and Director of Communications instructed
- Scottsdale and Cochise County/Sierra Vista Liquor Forums- Director of Communications instructed
- Ad Hoc Committee on Intergovernmental Coordination of Costs and Services Related to Alcohol Addiction in the Northern Arizona Region- Deputy Director attended
- Northern Arizona (NOAZ) Law Enforcement Director's meeting- Deputy Director attended
- Communities Preventing Substance Abuse Work Group- Asst. Director of Administration Attended

#### **Law Enforcement Special Detail:**

- 2 CUB details- Palubeskie and Turner
- Back to School detail- Palubeskie
- Youth alcohol, assisted Tucson with training- Ribera
- Work in Mohave County- Eaton
- Wholesale case assignment- Miller
- Ethics and Leadership training- Jaramillo attended
- Title 4 Training- Ribera instructed
- Tucson PD Civilian ID class- Parris instructed
- Tempe community training- Palubeskie instructed
- Sierra Vista Liquor Forum and Title 4 Training - Parris instructed
- Scottsdale Liquor Forum and Fake ID training- Miller instructed

## SUCCESS STATISTICS INVESTIGATIONS

It is the responsibility of the Investigations Division to ensure that all licensees statewide adhere to A.R.S. Title 4 (Arizona liquor laws) and all Rules established by the DLLC.

Investigators completed two hundred thirteen (213) routine liquor inspections (RLIs) at licensed establishments and events throughout Arizona resulting in sixty-two (62) criminal citations and ninety-one (91) administrative violations. The following success statistics were completed by a staff of fourteen (14) fulltime, sworn officers who uphold a statewide officer-to-liquor license ratio of 1:835.

Total investigative achievements were seven hundred seventeen (717) this month which is a decrease of twenty-four (23.8%) percent when compared to the nine hundred forty-one (941) investigative achievements in August 2011.

<b>Achievements:</b>	<b>Current Month</b>	<b>Total FY 2013</b>	<b>1 Year Ago This Month</b>	<b>Total FY 2012</b>
Hidden Ownerships Completed	4	7	0	25
Site Inspections Completed	25	64	64	760
Actioned (administrative) Complaints	5	15	7	72
Non-Actioned (criminal) Complaints	40	89	31	454
Administrative Counts Charged	91	325	104	1,666
Criminal Citations Issued	62	153	157	1,809
Routine Liquor Inspections Completed	213	470	179	2,503
Compliance Case Reports Submitted	32	76	50	889
On-view Violation Case Reports	17	50	33	758
Law Enforcement Liaison Completed	69	162	82	985
<b>Underage Investigations Statistics:</b>				
Citations Issued to Underage	47	69	85	918
Total Violations	112	165	149	1,715
<b>Total Achievements:</b>	717	1,645	941	12,554

The number of citations DLLC investigators issued to underage persons decreased from 85 to 47 and the total number of violations decreased from 149 to 112 compared to August 2011.

<b>Current Month</b>	<b>Younger than Age 15</b>	<b>Age</b>					
		<b>15</b>	<b>16</b>	<b>17</b>	<b>18</b>	<b>19</b>	<b>20</b>
<b>Age of minor cited</b>	0	0	1	2	10	12	22

Of the forty-seven (47) citations the DLLC investigators issued to underage persons, twenty-two (22) were twenty years old, twelve (12) were nineteen years old, ten (10) were eighteen years old, two (2) were seventeen years old and one (1) was sixteen years old.

**SUCCESS STATISTICS**  
Investigations (continued)

<b>Statute/ Definition</b>	<b># of Citations Issued This Month</b>	<b># of Citations Issued in FY 2013</b>	<b>1 Year Ago This Month</b>	<b># of Citations Issued in FY 2012</b>
<b>A.R.S. § 4-241.A</b> Failure to Check ID	9	14	5	59
<b>A.R.S. § 4-241.L</b> Use of false ID to buy alcohol	18	20	24	154
<b>A.R.S. § 4-241.M</b> Underage solicits third party buyer	3	3	13	34
<b>A.R.S. § 4-241.N</b> Use of false ID to enter premises	9	15	8	93
<b>A.R.S. § 4-244.1</b> Selling without a license	0	0	0	9
<b>A.R.S. § 4-244.9</b> Furnishing alcohol to an underage, underage in possession/consumption	27	41	53	554
<b>A.R.S. § 4-244.20</b> Consume in a public place	5	11	0	59
<b>A.R.S. § 4-244.34</b> Underage DUI	0	0	0	0
<b>A.R.S. § 4-244.41</b> Alcohol in system of underage	15	25	23	548
<b>A.R.S. § 4-244.42</b> Accept \$ to allow underage in bar or sell alcohol to underage	0	0	0	0
<b>A.R.S. § 13-2907.01</b> Providing false information to state	0	1	1	28
<b>A.R.S. § 28-3478.1</b> Unlawful use of driver's license	20	20	0	60
<b>A.R.S. § 28-3478.3</b> Using another person's driver's license	2	8	17	84

The total number of citations issued due to Failure to Check ID increased from five (5) in August 2011 to nine (9) in August 2012 or by twenty-five (80.0%) percent. The number of citations issued due to Furnishing Alcohol to an Underage, Underage in Possession/Consumption decreased from fifty-three (53) in August 2011 to twenty-seven (27) in August 2012 or by forty-nine (49.1%) percent. The number of citations issued due to Use of False ID to Buy Alcohol decreased from twenty-four (24) in August 2011 to eighteen (18) in August 2012 or by twenty-five (25.0%) percent.

## SUCCESS STATISTICS LIQUOR LICENSE AUDITS

The Audit Unit monitors and performs audits of two types of liquor-licensed establishments; hotel/motel with restaurant (series 11); and restaurant (series 12). Audits are conducted to ensure that restaurants are not operating as bars and are maintaining a 40:60 food-to-liquor sales ratio which is required by Title 4.

Currently there are one hundred sixty-five (165) active Series 11 (hotel/motel) licenses and three thousand two hundred thirty-six (3,236) active Series 12 (restaurant) licenses statewide. Compared to August 2011, the number of hotel/motel with restaurant licenses has increased by eight (8) licenses or five (5.1%) percent and the number of restaurant licenses has increased by one hundred seventeen (117) or four (3.8%) percent.

DLLC employs two (2) fulltime auditors. With a total of three thousand four hundred and one (3,401) restaurant-type licenses combined, the statewide auditor-to-liquor license ratio is 1:1,701.

<b>Audit Status</b>	<b>Current Month</b>	<b>This Month Last Year</b>
<b>Audits closed</b>	5	16
<b>Audits initiated</b>	8	8
<b>Audits in progress</b>	15	11
<b>Open cases w/projected ratio of &gt;37%</b>	10	12
<b>Open cases w/projected ratio between 30 to 37%</b>	3	3
<b>Open cases w/projected ratio of &lt; 30%</b>	2	1
<b>Locations granted 1 year to continue operation</b>	0	0
<b>Locations being monitored</b>	85	108

Five (5) audits were completed in Maricopa County which resulted in actionable violations in one (1) of those cases. There were fifteen (15) audits in progress and eighty-five (85) locations being monitored. In August 2011, there were eight (8) audits completed, eleven (11) audits in progress and one hundred and eight (108) locations being monitored.

<b>Audit Action</b>	<b>Current Month</b>	<b>Total FY 2013</b>	<b>This Month Last Year</b>	<b>Total FY 2012</b>	<b>Total 2003 To Present</b>
<b>Audits completed</b>	5	11	8	90	546
<b>Audits passed</b>	4	7	8	58	253
<b>Audits failed</b>	1	3	0	23	230
<b>Inconclusive</b>	0	1	0	9	57
<b>Other charges only</b>	0	0	0	0	6

Of the five (5) audits completed this month, four (4) passed and one (1) failed.

**SUCCESS STATISTICS**  
**Liquor License Audits (continued)**

**Audit statistics since January 1, 2003 are noted below:**

<b>Year</b>	<b>Audits Completed</b>	<b>Revenues Collected</b>	<b>Average Fine per Audit</b> (does not include continuation license fees)
<b>1/1 - 6/30/03</b>	6 audits	--	--
<b>FY 2004</b>	23 audits	--	--
<b>FY 2005</b>	24 audits	--	--
<b>FY 2006</b>	32 audits	--	--
<b>FY 2007</b>	27 audits	\$13,000	\$481
<b>FY 2008</b>	61 audits	\$36,500	\$598
<b>FY 2009</b>	103 audits	\$81,275	\$789
<b>FY 2010</b>	87 audits	\$81,750	\$940
<b>FY 2011</b>	82 audits	\$84,400	\$1,029
<b>FY 2012</b>	90 audits	\$64,355	\$715
<b>FY 2013</b>	11 audits	\$1,025	\$93

In 2006, A.R.S. §4-213.C introduced the "continuation license" (commonly referred to as the "Grill Bill") into state liquor law. The continuation license, at a cost of \$30,000, allows restaurants that have not met the required 40:60 food-to-liquor sales ratio during the last 12-month period the option of continuing to operate with a food-to-liquor sales ratio below restaurant requirements. Since the 2006 introduction, fees collected from the issuance of fourteen (14) continuation licenses total four hundred twenty thousand (\$420,000) dollars. In FY 2013, zero (\$0) dollars were collected from the issuance of continuation licenses.

The department collected revenue for audit-related violation fines totaling four hundred (\$400) dollars and audit fines assessed from violations totaled two hundred (\$200) dollars. Compared to August 2011, total fines collected decreased by ninety-two (91.6%) percent and total fines assessed increased by ninety-nine (98.6%) percent.

**Audit Revenue 2-year Comparison**

<b>Audit Action</b>	<b>Current Month</b>	<b>Total FY 2013</b>	<b>1 Year Ago This Month</b>	<b>Total FY 2012</b>
<b>Fines Collected</b>	\$400	\$1,025	\$4,750	\$64,355
<b>Fines Assessed</b>	\$200	\$11,150	\$14,000	\$72,730
<b>Continuation License (Grill Bill) Revenue</b>	\$0	0	\$0	\$30,000
<b>Pending Continuation Licenses (Grill Bill)</b>	0	0	0	-

## SUCCESS STATISTICS COMPLIANCE

The Compliance Unit governs the dispute-resolution process and imposes disciplinary actions against licensees for violations of State liquor laws. The Compliance unit is responsible for determining an appropriate course of disciplinary action which may consist of verbal or written warnings, consent agreements, or referral for a full administrative hearing.

Achievements	Current Month	Total FY 2013	1 Year Ago This Month	Total FY 2012
Revocations	0	0	0	0
Suspensions	0	0	0	4
Surrenders	2	3	0	2
Divestitures	1	2	0	3
Administrative Complaints	0	0	0	5
Decisions & Orders	1	1	1	3

Achievements	Current Month	Total FY 2013	1 Year Ago This Month	Total FY 2012
Cases Received	46	98	68	888
Cases Completed	13	27	13	199
Cases in Progress	33	71	55	688
Warning Letter Issued	1	5	4	17
Cases Sent to OAH	0	0	0	7

### Economic Impact:

Fines collected totaled forty-eight thousand six hundred seventy-five (\$48,675) dollars from thirty-eight (38) adjudicated compliance actions. Compared to last month, July 2012, this represents a thirty (30.3%) percent increase in collected revenues and a three (2.7%) percent increase in the number of compliance actions processed. Compared to August 2011, this represents a four (3.9%) percent decrease in collected revenues and a three (2.7%) percent increase in the number of compliance actions processed.

A penalty fine payment plan gives licensees the option to pay fines in installments rather than in one lump sum. DLLC and the licensee agree to the terms of the payment plan during a negotiation process. Although the payment plan may reduce DLLC's monthly collection of fine revenues in the short term, the long term outcome is intended to keep establishments in business by easing the financial burden of fines during the current economic decline.

Action	Current Month	Total FY 2013	1 Year Ago This Month	Total FY 2012
Fines collected	\$48,675	\$86,025	\$50,625	\$428,445
Cases adjudicated	38	75	37	479

**SUCCESS STATISTICS**  
Compliance (continued)

Fiscal Year	Compliance Actions	Revenues Collected	Average Fine Per Action
2002-2003	414	\$445,725	\$1,077
2003-2004	388	\$518,800	\$1,337
2004-2005	431	\$557,725	\$1,294
2005-2006	500	\$689,475	\$1,379
2006-2007	429	\$627,975	\$1,464
2007-2008	334	\$582,350	\$1,744
2008-2009	584	\$886,440	\$1,518
2009-2010	415	\$705,725	\$1,701
2010-2011	425	\$598,509	\$1,408
2011-2012	479	\$428,445	\$894
2012-2013	75	\$86,025	\$1,147

**Adjudicated Underage Violations**

Statute	Definition	Adjudicated This Month	TOTAL FY 2013	1 Year Ago This Month	TOTAL FY 2012
A.R.S. § 4-241.A	Failure to Check ID	0	7	3	36
A.R.S. § 4-241.L	Sold to CUB	0	0	0	11
A.R.S. § 4-244.1	Unlicensed Resale	0	0	0	0
A.R.S. § 4-244.9	Furnish alcohol to an underage	0	6	7	74
A.R.S. § 4-244.16	Knowingly allow furnishing liquor to underage	0	0	0	1
A.R.S. § 4-244.22	Consume w/o permission of premises owner	0	1	0	0
A.R.S. § 4-244.33	Underage DUI	0	0	0	0
A.R.S. § 4-244.40	Alcohol in system of underage	0	0	0	0
A.R.S. § 13-2907.01	Provide false information to state	0	0	0	0
A.R.S. § 28-3478.1	Unlawful use of driver's license	0	0	0	0
A.R.S. § 28-3478.3	Use another person's driver's license	0	0	0	0

Fines from adjudicated underage violations total fifteen thousand five hundred (\$15,500) dollars. To date in FY 2013, there have been no licenses suspended or revoked.

**Compliance Statistics Resulting From Underage Violations**

Fiscal Year	Fines Collected	Licenses Suspended	Licenses Revoked
2010	\$365,875	4	1
2011	\$214,500	2	0
2012	\$82,265	1	0
2013	\$15,500	0	0

## SUCCESS STATISTICS STATE LIQUOR BOARD

The State Liquor Board operates independently from the Director of the Department of Liquor Licenses and Control and is responsible for hearing liquor license applications that have been protested by the public, the governing body of a city, town or county, or the Department Director. Additionally, the Board may hear appeals and overturn or amend decisions of the Director.

Achievements:	Current Month	Total FY 2013	1 Year Ago This Month	Total FY 2012
Hearings Scheduled	7	13	4	60
Applications Protested	2	6	3	21
Licenses Granted	2	6	1	18
Licenses Denied	2	2	2	8
Continuances Granted	3	4	0	20
Continuances Denied	0	1	n/a	n/a
Licenses Withdrawn	0	0	1	11
Appeals Heard	0	0	0	0
Rehearings Requested	0	0	0	2
Hearings Cancelled by Director	0	0	0	4

There were seven (7) applications scheduled for hearing before the State Liquor Board and two (2) of the applications were protested by the public. Of the seven (7) applications heard, two (2) licenses were granted, two (2) licenses were denied, and three (3) hearings were continued. To date in FY 2013, the State Liquor Board has granted forty-six (46.2%) percent and denied fifteen (15.4%) percent of the license applications received and continued thirty-one (30.8%) percent of hearings scheduled.

### STATE LIQUOR BOARD MEMBERS AND TERMS

J.D. Ghelfi (R)	Chairman Maricopa County No Financial Interest	Term Expires January 19, 2015
Bill DuPont (D)	Vice Chairman Pima County Neighborhood Association	Term Expires January, 21, 2013
Jim Carruthers (R)	Yuma County No Financial Interest	Term Expires January 19, 2015
Tim Linden (R)	Graham County Wholesaler	Term Expires January 20, 2014
Robin Cantrell (I)	Graham County Retailer	Term Expires January 19, 2015
Michael Farley (R)	Pima County No Financial Interest	Term Expires January 21, 2013
Vikki Scarafiotti (D)	Maricopa County No Financial Interest	Term Expires January 20, 2014

## SUCCESS STATISTICS LICENSING

The Licensing Division is responsible for processing new license applications, permits, renewals, and maintaining up-to-date and accurate information on active licenses.

Compared to August 2011, the number of new liquor licenses issued in Arizona has increased by nineteen (19.2%) percent, renewals have increased by seven (6.9%) percent, and the number of active licenses has increased by two (1.8%) percent. In comparison to August 2011, monthly licensing revenues (including lottery collections) have increased by thirty-four (34.4%) percent from four hundred fifty-three thousand four hundred fifty-three (\$453,453) dollars during this time last year to six hundred nine thousand four hundred and four (\$609,404) dollars during the current month.

There were ten (10) exempt location issued raising the number to a total of seventy (70) active exempt locations in Arizona. An exempt location is an establishment that (1) meets the criterion established in A.R.S. §4-244.05 and A.A.C. R19-1-315, (2) has made application for the exemption, (3) has been inspected by a DLLC investigator, and (4) has been issued a 1-year exemption which allows patrons to bring and consume beer and wine on the premises.

Licensing	Current Month	Total FY 2013	1 Year Ago This Month	Total FY 2012
<b>New licenses issued</b>	155	271	130	1,640
<b>Renewed licenses</b>	853	1,643	798	10,022
<b>Lottery licenses issued</b>	0	1	0	1
<b>Collected Lottery Revenues:</b>	\$0	\$85,000	\$0	\$99,166
<b>Number of Active Liquor License:</b>	11,692	11,634	11,483	n/a
<b>Exempt Locations Issued</b>	10	11	6	61
<b>Number of Exempt Locations</b>	70	70	70	n/a
<b>Collected Licensing Revenues</b> (including lottery revenues):	\$609,404	\$1,082,109	\$453,453	\$6,097,046

### Collected Revenue by Fee Type in August 2012

Fair Market Value	89,975
Applications	13,875
License Fees	328,970
Out-of-State	0
Agent Change	10,050
Fines	48,750
Special Event	4,625
Club	7,525
Penalties	7,050
Copy Fees	616
Non-Use Surcharge	18,300
Audit Surcharge	14,940
Enforcement K Surcharge	31,465
Enforcement L Surcharge	27,775
Miscellaneous	10

<b>TOTAL REVENUES COLLECTED</b>	<b>\$ 603,926</b>
<b>(fingerprints)</b>	<b>5,478</b>
<b>TOTAL REPORT</b>	<b>\$ 609,404</b>

## WHAT'S NEXT AT DLLC? Upcoming Events and Milestones

### eLicensing

DLLC's eLicensing Information System (ELIS) is being developed in collaboration with ASET and NIC/CAVU-IDS. Per the revised Project Plan, the department conducted functionality training for the implementation of the department's e-licensing system this month. ELIS, a web-based application, will replace DLLC's sixteen (16) year old licensing system which has served the agency's staff and stakeholders.

### Proposed Rulemaking

Immediately prior to the January 2008 Regulatory Review Plan Moratorium, DLLC submitted a complete rules rewrite to the Governor's Regulatory Review Counsel. In August 2010, DLLC requested an exemption to the moratorium. In response to that request, the Governor's Office requested that DLLC ensure that no financial burden was imposed on the alcohol beverage industry and there was industry collaboration and support. The department has held several meetings with industry leaders in an effort to solicit comments and input regarding the proposed rules. Since that time, a final version of the proposed rules has been in-process. The department submitted a Notice of Proposed Rulemaking package, including an exemption to the moratorium and industry-members letters of support, to the Governor in February 2012.

### Legislation

Liquor Omnibus Bill HB2606 was signed by the Governor on May 11, 2012 and went into effect on August 2, 2012. DLLC is revising policies, procedures, and public information to accurately reflect newly introduced and revised liquor statutes.

### Liquor Industry Forums

DLLC continued conducting liquor industry forums throughout the state. These forums are open to the public and provide information regarding the department, enforcement, changes to Title 4 liquor laws, rule making, new liquor products in the industry and provide an opportunity for open discussion. Forums were held in Scottsdale, Cochise County/Sierra Vista and Lake Havasu this month.

### Staffing

Deputy Director Joe Vernier returned to the Department after a brief retirement. The Investigations unit interviewed four applicants to fill a vacant sworn officer position.

### NCSLA Western/Central Regional Conference

DLLC will be hosting the 2012 National Conference of State Liquor Administrators Central/Western Regional Conference at The Westin Kierland Resort and Spa in Scottsdale, AZ. The conference will be held Thursday, November 1, 2012 through Sunday, November 4, 2012. Please visit <http://www.ncsla.org/Central-Western-Regional-Conference.html> for more information.

END OF DLLC AUGUST 2012 REPORT TO THE GOVERNOR