

# GOVERNOR'S MONTHLY REPORT

## July 2014

(Revised 9/17/15)



STATE OF ARIZONA  
DEPARTMENT OF LIQUOR LICENSES AND CONTROL

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The information reported in this document is used to keep the Governor and staff apprised of accomplishments, key issues, and upcoming events as they relate to the Department of Liquor Licenses and Control, and its three divisions (Licensing, Administration, and Investigations) on a monthly basis.

**GRANTS & FUNDING**  
**LIQUOR ENFORCEMENT & EDUCATION OUTREACH GRANT**  
**CUB (COVERT UNDERAGE BUYER) PROGRAM**

In an effort to curb the sale of liquor to underage persons, the Covert Underage Buyer (CUB) program was instituted in May of 2003. This program provides the resources necessary for the department to investigate reported complaints of liquor licensed businesses suspected of one or more underage liquor law violations. When there is reasonable suspicion to believe that a liquor-licensed establishment is selling liquor to underage customers, the department will send in a CUB to attempt to purchase liquor. CUBs are between the ages of sixteen (16) and nineteen (19) who are carefully trained by DLLC investigators to understand and follow state laws, including DLLC's CUB investigations guidelines and personal and public safety measures. Currently there are two (2) officers and a total of seven (7) trained CUBs performing CUB operations for the department. DLLC provides CUB program training to all Arizona law enforcement agencies, allowing the program to operate statewide.

In July 2014, DLLC conducted investigations of thirteen (13) liquor-licensed establishments in Phoenix, Tonopah, Mesa, Scottsdale, Thatcher, Safford, Rio Rico and Nogales. Four (4) CUBs were used. Thirteen (13), or forty-six (46.2%) percent, of these establishments sold alcohol to a CUB resulting in fourteen (14) administrative violations and ten (10) criminal citations. All thirteen (13) locations were investigated in response to complaints received by DLLC.

Since the inception of the program, three thousand six hundred nine (3,609) establishments have been investigated and one thousand one hundred twenty-seven (1,127) or thirty-one (31.2%) percent have sold to CUB buyers resulting in two thousand seven hundred four (2,704) administrative violations and two thousand one hundred ninety-five (2,195) criminal citations.

**CUB Program Statistics**

<b>Calendar Year</b>	<b>Locations Investigated</b>	<b># Sold to CUB</b>	<b>% of Locations that Sold to CUB</b>	<b>Administrative Violations</b>	<b>Criminal Violations</b>
<b>2003</b>	122	33	29	70	71
<b>2004</b>	217	55	25	122	136
<b>2005</b>	337	108	32	342	283
<b>2006</b>	475	148	31	409	317
<b>2007</b>	450	108	24	200	201
<b>2008</b>	572	172	30	416	349
<b>2009</b>	392	115	29	234	229
<b>2010</b>	169	96	57	207	129
<b>2011</b>	234	62	26	143	69
<b>2012</b>	215	82	38	225	193
<b>2013</b>	310	98	32	220	143
<b>2014</b>	116	50	43	116	75

An Underage Drinking Hotline is in operation for concerned citizens to call when underage drinking, service, or sales are suspected. With each complaint DLLC launches an investigation. The Underage Drinking Hotline number is 1-877-NOT-LEGL or 1-877-668-5345.

## OUTREACH

### Community & Agency Outreach

Community and agency outreach meetings and presentations create opportunities to increase DLLC's efficiency and relevancy, encourage agency collaborative efforts, and promote safe and legal alcohol distribution, sales, and consumption.

#### **Community and agency outreach during the month:**

- Phoenix Stakeholder's Meeting – director facilitated
- Meeting with Payson Mayor Kenny Evans – director attended
- Cave Creek City Manager meeting – director attended
- Meeting with Lake Havasu Mayor Nixon – director attended
- Meeting with Kingman Mayor Watson – director attended
- Police Chief's Pow Wow, City of Flagstaff – director and deputy director attended
- Tucson Stakeholder's Meeting – director, communications director, assistant director of licensing, and assistant director of administration facilitated
- Flagstaff Stakeholder's Meeting – director and communications director facilitated
- Industry meeting, stacking licenses – director and communications director attended
- New legislation discussion with City of Scottsdale – director and communications director attended
- Microbrewery & Winery License discussion – director, assistant director of administration and communications director attended
- Arizona Peace Officer Standards and Training Board – deputy director attended
- Meeting with Tempe PD Chief Ryff – deputy director attended
- Arizona Black Bar Association meeting – assistant director of administration attended

#### **Law Enforcement Special Detail:**

- Firearms qualification and decision shoot - Investigator Zacarias and Investigator Byrd completed
- CUB – Investigator Palubeskie conducted one and Investigator Gothelf conducted two
- Arizona Narcotic Officers Association conference – Investigator Palubeskie attended
- Governor's Office of Highway Safety conference – Investigator Carruthers and Investigator Zacarias attended
- Northwest Alcohol Conference – Sergeant Kuhl, Investigator Webb and Investigator Sanchez attended
- Vehicle inventory maintenance and assistance – Investigator Trevizo completed
- Lady Gaga concert – Investigator Trevizo
- Trade Practice Investigations, Rules Writing & Review, Title 4 Training Management – Investigator Miller
- Completed thirty Site Inspections and Title 4 Training Management – Ms. Strickland
- Liquor Law Update classes in Phoenix, Tucson and Flagstaff – Investigator Miller
- Title 4 Training – Investigator Gothelf facilitated one class for nine Deputies at Pima County Sheriff's Office
- New laws and rules training – entire division
- Youth Alcohol details – entire division
- Out-of-area complaints – entire division

## SUCCESS STATISTICS INVESTIGATIONS

It is the responsibility of the Investigations Division to ensure that all licensees adhere to A.R.S. Title 4 (Arizona liquor law) and all Arizona Administrative Code Rules established by the DLLC.

Investigators completed two hundred fifty-six (256) routine liquor inspections (RLIs) at licensed establishments and events throughout Arizona resulting in thirty-two (32) criminal citations and one hundred fifty-eight (158) administrative violations. The following success statistics were completed by a staff of fourteen (14) full time sworn officers who uphold a statewide officer-to-liquor license ratio of 1:854.

Total investigative actions taken this month were one thousand eighteen (1,011), which is a decrease of fourteen (13.8%) percent when compared to the one thousand one hundred seventy-three (1,173) investigative actions taken in July 2013.

<b>Achievements:</b>	<b>Current Month</b>	<b>Total FY 2015</b>	<b>1 Year Ago This Month</b>	<b>Total FY 2014</b>
Routine Liquor Inspections Completed	256	256	294	3,434
Criminal Citations Issued	32	32	80	1,254
Criminal Counts Charged	53	53	NA	NA
Administrative Counts Charged	158	158	116	1,473
Hidden Ownerships Completed	2	2	0	24
Site Inspections Completed	25	25	25	297
Non-Actioned (criminal) Complaints	35	35	55	507
Actioned (administrative) Complaints	13	13	10	120
Compliance Case Reports Submitted	36	36	60	648
On-view Violation Case Reports	14	14	28	341
Law Enforcement Liaison Completed	80	80	72	836
Tax Deficiency Charges	23	23	20	277
MVD Affidavit/Suspension	5	5	11	132
<b>Underage Investigations Statistics:</b>				
Citations Issued to Underage	13	13	69	981
Total Violations	38	38	105	1,312
<b>Total Achievements:</b> (including police report reviews and completed protests not listed above)	1,011	1,011	1,173	15,794

The number of citations DLLC investigators issued to underage persons decreased eighty-one (81.2%) percent and the total number of violations decreased sixty-four (63.8%) percent compared to July 2013.

**SUCCESS STATISTICS**  
Investigations (continued)

Current Month	Younger than Age 15	Age					
		15	16	17	18	19	20
Age of minor cited	0	0	2	2	2	5	2

Of the citations issued to underage persons, fifteen (15.4%) percent were within one year and thirty-nine (38.5%) percent were within two years of the legal drinking age.

Statute/ Definition	# of Citations Issued This Month	# of Citations Issued in FY 2015	1 Year Ago This Month	# of Citations Issued in FY 2014
<b>A.R.S. § 4-241.A</b> Failure to Check ID	7	7	8	53
<b>A.R.S. § 4-241.L</b> Use of false ID to buy alcohol	0	0	3	62
<b>A.R.S. § 4-241.M</b> Underage solicits third party buyer	0	0	1	24
<b>A.R.S. § 4-241.N</b> Use of false ID to enter premises	5	5	6	54
<b>A.R.S. § 4-244.9</b> Furnishing alcohol to an underage, underage in possession/consumption	18	18	36	127
<b>A.R.S. § 4-244.41</b> Alcohol in system of underage	10	10	29	375
<b>A.R.S. § 13-2907.01</b> Providing false information to state	1	1	4	15
<b>A.R.S. § 28-3478.1</b> Unlawful use of driver's license	0	0	4	44
<b>A.R.S. § 28-3478.3</b> Using another person's driver's license	3	3	4	46

The number of citations issued due to furnishing alcohol to an underage, underage in possession, and consumption decreased by fifty (50.0%) percent in July 2014 from July 2013. The number of citations issued for alcohol in the system of underage persons decreased by sixty-six (65.5%) percent in July 2014 compared with July 2013. The number of citations issued due to use of false ID to buy alcohol decreased one hundred (100.0%) percent. The number of citations issued due to unlawful use of a driver's license decreased one hundred (100.0%) percent in July 2014 from July 2013.

**SUCCESS STATISTICS**  
**Investigations (continued)**  
**TRACE (TARGET RESPONSIBILITY FOR ALCOHOL CONNECTED EMERGENCY)**

The TRACE (Target Responsibility for Alcohol Connected Emergency) program began in June 2004 to develop a system of effective and rapid communication between local law enforcement and emergency medical services (EMS), a service providing out-of-hospital acute care and transport, and personnel in high-profile cases which involve underage drinking. Each TRACE case is concluded only when the source of liquor is traced back to the supplier and the supplier is charged with a criminal and/or administrative violation.

TRACE is a statewide operation with one (1) full time investigator available for immediate response to alcohol-related emergencies which involve an underage person(s).

**TRACE Program Statistics**

<b>Calendar Year</b>	<b>Total # of New Cases</b>	<b>Administrative Violations</b>	<b>Criminal Violations</b>
<b>2005</b>	11	5	3
<b>2006</b>	11	24	12
<b>2007</b>	4	9	6
<b>2008</b>	6	6	3
<b>2009</b>	8	20	4
<b>2010</b>	5	13	4
<b>2011</b>	5	0	0
<b>2012</b>	8	9	0
<b>2013</b>	4	5	0
<b>2014</b>	4	0	5

There was one TRACE case opened this month.

## SUCCESS STATISTICS LIQUOR LICENSE AUDITS

The Audit Unit monitors and performs audits of two types of liquor-licensed establishments: hotel/motel with restaurant (series 11) and restaurants (series 12). Audits are conducted to ensure that restaurants are not operating as bars and are maintaining a 40:60 food-to-liquor sales ratio which is required by Title 4.

Currently there are one hundred sixty-four (164) active Series 11 (hotel/motel) licenses and three thousand three hundred fifty-six (3,356) active Series 12 (restaurant) licenses statewide. Compared to July 2013, the number of hotel/motel with restaurant licenses decreased by two (2) or one (1.2%) percent, and the number of restaurant licenses decreased by twelve (12) or zero (0.3%) percent. DLLC employs two (2) full time auditors. With a total of three thousand five hundred twenty (3,520) restaurant-type licenses combined, the statewide auditor-to-liquor license ratio is 1:1,760.

<b>Audit Status</b>	<b>Current Month</b>	<b>This Month Last Year</b>
<b>Audits closed</b>	8	7
<b>Audits initiated</b>	8	7
<b>Audits in progress</b>	16	16
<b>Open cases w/projected ratio of &gt;37%</b>	13	12
<b>Open cases w/projected ratio between 30 to 37%</b>	3	4
<b>Open cases w/projected ratio of &lt;30%</b>	0	0
<b>Locations granted 1 year to continue operation</b>	0	1
<b>Locations being monitored</b>	77	66

During July 2014, eight (8) audits were completed in Cochise, Maricopa, and Pima Counties, which resulted in actionable violations in six (6) cases. On July 31, 2014, there were sixteen (16) audits in progress and seventy-seven (77) locations being monitored.

<b>Audit Action</b>	<b>Current Month</b>	<b>Total FY 2015</b>	<b>This Month Last Year</b>	<b>Total FY 2014</b>	<b>Total 2003 To Present</b>
<b>Audits completed</b>	8	8	7	92	719
<b>Audits passed</b>	4	4	5	69	383
<b>Audits failed</b>	3	3	1	17	264
<b>Inconclusive</b>	1	1	1	6	66
<b>Other charges only</b>	0	0	0	0	6

In July 2014, audit fines assessed from violations totaled four thousand six hundred twenty-five (\$4,625) dollars. Compared to July 2013, total audit fines assessed from violations increased by three thousand six hundred twenty-five (\$3,625) dollars.

The Audit Unit is now conducting audit training/workshops. Licensees may gain information on how to prepare for an audit by using this link to the DLLC website [http://www.azliquor.gov/contact\\_audit.cfm](http://www.azliquor.gov/contact_audit.cfm).

**SUCCESS STATISTICS**  
Liquor License Audits (continued)

**Audit Revenue 2-year Comparison**

<b>Audit Action</b>	<b>Current Month</b>	<b>Total FY 2015</b>	<b>1 Year Ago This Month</b>	<b>Total FY 2014</b>
<b>Fines Assessed</b>	\$4,625	\$4,625	\$1,000	\$50,300
<b>Continuation License (Grill Bill) Revenue</b>	\$0	\$0	\$60,000	\$120,000

**Audit statistics since FY 2007 are noted below:**

<b>Year</b>	<b>Audits Completed</b>	<b>Revenues Collected</b>	<b>Average Fine per Audit</b> (does not include continuation license fees)
<b>FY 2007</b>	27 audits	\$13,000	\$481
<b>FY 2008</b>	61 audits	\$36,500	\$598
<b>FY 2009</b>	103 audits	\$81,275	\$789
<b>FY 2010</b>	87 audits	\$81,750	\$940
<b>FY 2011</b>	82 audits	\$84,400	\$1,029
<b>FY 2012</b>	90 audits	\$64,355	\$715
<b>FY 2013</b>	84 audits	\$47,625	\$567
<b>FY 2014</b>	92 audits	\$49,625	\$539
<b>FY 2015</b>	8 audits	\$3,000	\$375

**Online Sampling Requests:**

Prior to June 1, 2014, the Audit Unit received, reviewed, approved, denied, cancelled, and tracked all requests by hand for distributors seeking to hold a sampling at Series 9 (Liquor Store) and Series 10 (Beer and Wine Store) establishments. In recent years, the amount of sampling requests received had been increasing substantially.

DLLC instituted online sampling requests effective June 1, 2014. The online process allows distributors to enter their own sampling data. The system then verifies whether (1) there are other sampling events at the same location on the same date, (2) the distributor has not exceeded its twelve (12) sampling events per establishment per year, and (3) the establishment is an approved sampling location. If the system determines the sampling request meets all of the requirements, the sampling event is booked, an email along with a "Notice of Sampling" credential is sent to the distributor, and a notification email is sent to the retail location.

During the month of July 2014, there were three hundred eighty-nine (389) sampling requests entered into and approved by the new online system. Of these sampling requests four (4) of them were cancelled. Assuming that each sampling request takes approximately three (3) minutes to process, this is a time savings of approximately one thousand one hundred sixty-seven (1,167) minutes, or nearly twenty (20) hours to the Audit Unit and the Department.

## SUCCESS STATISTICS COMPLIANCE

The Compliance Unit governs the dispute-resolution process and imposes disciplinary actions against licensees for violations of State liquor laws. The Compliance Unit is responsible for determining an appropriate course of disciplinary action which may consist of verbal or written warnings, consent agreements, or referral for a full administrative hearing.

Achievements	Current Month	Total FY 2015	1 Year Ago This Month	Total FY 2014
Revocations	0	0	0	1
Suspensions	0	0	1	1
Surrenders	1	1	0	6
Divestitures	0	0	1	2
Administrative Complaints	1	1	0	5
Decisions & Orders	0	0	1	6
Cases Received	57	57	68	856
Cases Completed	7	7	10	183
Cases in Progress	50	50	58	672
Warning Letter Issued	1	1	4	41
Cases Sent to OAH	1	1	0	7

### Economic Impact:

Fines collected during the month totaled twenty-eight thousand nine hundred twenty-five (\$28,925) dollars from thirty-six (36) adjudicated compliance actions. Compared to last month, June 2014, this represents a twenty-four (24.2%) percent decrease in collected revenues and a twenty (20.0%) percent increase in the number of compliance actions processed. Compared to July 2013, this represents a twenty-six (25.8%) percent decrease in collected revenues and a twenty (20.0%) percent increase in the number of compliance actions processed.

A penalty payment plan gives licensees the option to pay fines in installments rather than in one lump sum. DLLC and the licensee agree to the terms of the payment plan during the negotiation process. Although the payment plan may reduce DLLC's monthly collection of fine revenues in the short term, the long term outcome is intended to keep establishments in business by easing the financial burden of fines.

Fiscal Year	Compliance Actions	Revenues Collected	Average Fine Per Action
2002-2003	414	\$445,725	\$1,077
2003-2004	388	\$518,800	\$1,337
2004-2005	431	\$557,725	\$1,294
2005-2006	500	\$689,475	\$1,379
2006-2007	429	\$627,975	\$1,464
2007-2008	334	\$582,350	\$1,744
2008-2009	584	\$886,440	\$1,518
2009-2010	415	\$705,725	\$1,701
2010-2011	425	\$598,509	\$1,408
2011-2012	479	\$428,445	\$894
2012-2013	440	\$673,710	\$1,531
2013-2014	500	\$473,910	\$948
2014-2015	36	\$28,925	\$803

**SUCCESS STATISTICS**  
Compliance (continued)

**Adjudicated Underage Violations:**

<b>Statute</b>	<b>Definition</b>	<b>Adjudicated This Month</b>	<b>TOTAL FY 2015</b>	<b>1 Year Ago This Month</b>	<b>TOTAL FY 2014</b>
<b>A.R.S. § 4-241.A</b>	Failure to Check ID	12	12	5	58
<b>A.R.S. § 4-244.1</b>	Unlicensed Resale	2	2	0	5
<b>A.R.S. § 4-244.9</b>	Furnish alcohol to an underage	12	12	5	65
<b>A.R.S. § 4-244.16</b>	Knowingly allow furnishing liquor to underage	0	0	0	0
<b>A.R.S. § 4-244.22</b>	Consume w/o permission of premises owner	0	0	0	5

To date during FY 2015, fines from adjudicated underage violations total seven thousand seven hundred fifty (\$7,750) dollars.

**Compliance Statistics Resulting From Underage Violations:**

<b>Fiscal Year</b>	<b>Fines Collected</b>	<b>Licenses Suspended</b>	<b>Licenses Revoked</b>
<b>2010</b>	\$365,875	4	1
<b>2011</b>	\$214,500	2	0
<b>2012</b>	\$82,265	1	0
<b>2013</b>	\$125,500	4	1
<b>2014</b>	\$80,625	1	2
<b>2015</b>	\$7,750	0	0

## SUCCESS STATISTICS STATE LIQUOR BOARD

The State Liquor Board operates independently from the Director of the Department of Liquor Licenses and Control and is responsible for hearing liquor license applications that have been protested by the public, the governing body of a city, town or county, or the Department Director. Additionally, the Board may hear appeals and overturn or amend decisions of the Director.

<b>Achievements:</b>	<b>Current Month</b>	<b>Total FY 2015</b>	<b>1 Year Ago This Month</b>	<b>Total FY 2014</b>
<b>Hearings Scheduled</b>	5	5	6	42
<b>Licenses Granted</b>	1	1	1	14
<b>Licenses Denied</b>	2	2	2	8
<b>Continuances Granted</b>	0	0	0	9
<b>Continuances Denied</b>	1	1	0	1
<b>Licenses Withdrawn</b>	1	1	3	5
<b>Appeals Heard</b>	0	0	0	3
<b>Rehearings Requested</b>	0	0	0	3
<b>Hearings Cancelled by Director</b>	1	1	0	1

Five hearings were scheduled for the July 2014 meeting. The Board granted one (1) Series 6 (Bar) Person Transfer Application. The Board denied two (2) Original Applications: one (1) for a Series 10 (Beer and Wine Store) and one (1) for a Series 12 (Restaurant). Both application denials were based on the capability, qualification and reliability of the applicant. Subsequent to denying a request for continuance, the Board granted an Application Withdrawal for a Series 12 (Restaurant).

### STATE LIQUOR BOARD MEMBERS AND TERMS

J.D. Ghelfi (R)	Chairman Maricopa County No Financial Interest	Term Expires January 19, 2015
Cyndy Valdez (R)	Vice Chairman Pima County Wholesaler	Term Expires January 16, 2017
Bill Du Pont (D)	Pima County Neighborhood Association	Term Expires January 18, 2016
Vikki Scarafiotti (D)	Maricopa County No Financial Interest	Term Expires January 16, 2017
Robin Cantrell (I)	Graham County Retailer	Term Expires January 19, 2015
Jim Carruthers (R)	Yuma County No Financial Interest	Term Expires January 19, 2015
Pud Colquitt (R)	Coconino County No Financial Interest	Term Expires January 18, 2016

## SUCCESS STATISTICS LICENSING DIVISION

The Licensing Division is responsible for processing new license applications, permits, renewals, and maintaining up-to-date and accurate information on active licenses. Compared to this month last year, July 2013, the number of new liquor licenses issued in Arizona decreased by fifty-six (55.6%) percent and the number of active licenses increased by two (1.7%) percent. Also, compared with July 2013, monthly licensing revenues have increased by thirty-three (33.3%) percent from five hundred twenty-eight thousand one hundred ninety-seven (\$528,197) dollars during this time last year to seven hundred four thousand two hundred twenty-two (\$704,222) dollars during the current month. The revenue increase of 33% for FY14 was due to lottery revenues being collected, which were not received in FY13 because no lottery was held.

In July 2014, nine (9) exempt locations were approved which brings the total active exempt locations in Arizona to one hundred six (106). An exempt location is an establishment that has: (1) met the criteria established in A.R.S. §4-244.05 and A.A.C. R19-1-113; (2) made application for the exemption; (3) been inspected by a DLLC investigator; and (4) been issued a one-year exemption which allows patrons to bring and consume beer and wine on the premises.

Licensing	Current Month	Total FY 2015	1 Year Ago This Month	Total FY 2014
<b>New licenses issued</b>	127	127	286	1,629
<b>Renewed licenses</b>	855	855	861	11,645
<b>Lottery licenses issued</b>	0	0	0	1
<b>Collected Lottery Revenues</b>	\$245,450	\$245,450	\$0	\$3,300
<b>Number of Active Liquor Licenses</b>	11,951	11,951*	11,750	11,919*
<b>Exempt Locations Issued</b>	9	9	6	91
<b>Number of Exempt Locations</b>	106	106**	78	92**
<b>Collected Licensing Revenues</b> (including lottery revenues)	\$704,222	\$704,222	\$528,197	\$6,448,750

\*This number fluctuates daily depending on renewals, new applications, suspensions and revocations.

\*\*This number fluctuates daily depending on renewals and new applications.

### Collected Revenue by Fee Type in July 2014

Fair Market Value	245,450
Applications	16,700
License Fees	299,562
Out-of-State	0
Agent Change	4,200
Fines	27,450
Special Event	1,975
Club	6,750
Penalties	5,250
Copy Fees	5,535
Non-Use Surcharge	16,300
Audit Surcharge	11,910
Enforcement K Surcharge	30,450
Enforcement L Surcharge	27,495
Miscellaneous	25
<b>TOTAL REVENUES COLLECTED</b>	<b>\$ 699,052</b>
<b>(fingerprints)</b>	<b>5,170</b>
<b>TOTAL REPORT</b>	<b>\$ 704,222</b>

## WHAT'S NEXT AT DLLC? Upcoming Events and Milestones

### Acceptable Forms of ID

Effective July 24, 2014, Arizona liquor laws will change regarding acceptable forms of identification to access alcohol (A.R.S. §4-241(K)). A vertical (under age 21) Arizona driver license is no longer an acceptable type of identification thirty days after the person turns twenty-one years of age. The only acceptable types of identification are:

1. Driver license or non-operating ID card issued by any U.S. state, District of Columbia, any province or territory of Canada, and any territory of the United States (Puerto Rico, Guam, U.S. Virgin Islands, American Samoa and Northern Mariana Islands);
2. Armed forces ID card;
3. Passport or passport card; and
4. Resident alien card

Use this link to review all [Acceptable Forms of ID](#).

### New Laws

Laws that become effective on July 24, 2014 are included in the 2014 Title 4 Law Book. This book is created for department staff and is provided as a public courtesy on the department's website. Follow this link for a PDF, printable version of the 2014 [Title 4 Law Book](#).

On May 6, 2014, the Governor's Regulatory Review Council (GRRC) approved the remainder of the department's rules which will become effective on July 7, 2014. After more than seven years of dedicated effort, the department achieved its goal of completing an entire re-write of its rules. Use this link to review the [New Supplemental Rules](#).

This compilation of the Arizona Revised Statutes is complete as amended through the 51st Legislature, 2nd Regular Session [adjourned April 24, 2014] and is available on the Legislature's and Secretary of State's websites.

Follow this link for the official reference to [Arizona Revised Statutes - Title 4](#).

Follow this link for the official reference to [Arizona Administrative Code](#).

END OF DLLC JULY 2014 REPORT TO THE GOVERNOR