

Arizona Department of Liquor Licenses and Control



October 2019 Governor's Monthly Report (REVISED 9/9/20)

STATE OF ARIZONA
DEPARTMENT OF LIQUOR LICENSES AND CONTROL
JOHN COCCA, DIRECTOR

800 West Washington Street, Fifth Floor
Phoenix, Arizona 85007
Phone: (602) 542-5141 ★ Fax: (602) 542-5707
www.azliquor.gov

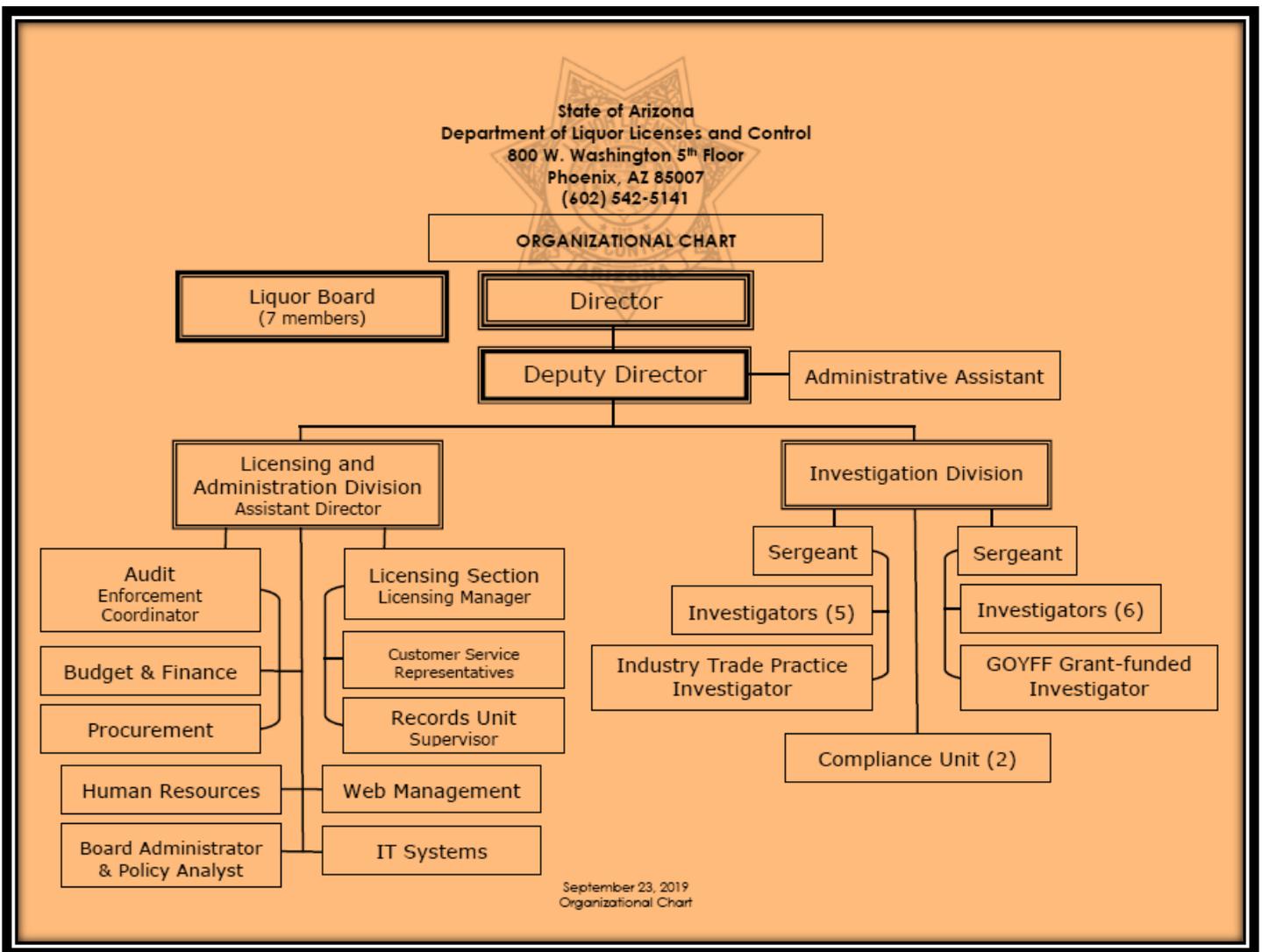


Mission Statement

To protect public safety and support economic growth through the responsible sale and consumption of liquor, and to efficiently license qualified applicants.

Vision Statement

We envision being a leader in state liquor licensing and enforcement, focused entirely on delivering exceptional services that meet customers' needs and enrich the communities we serve.



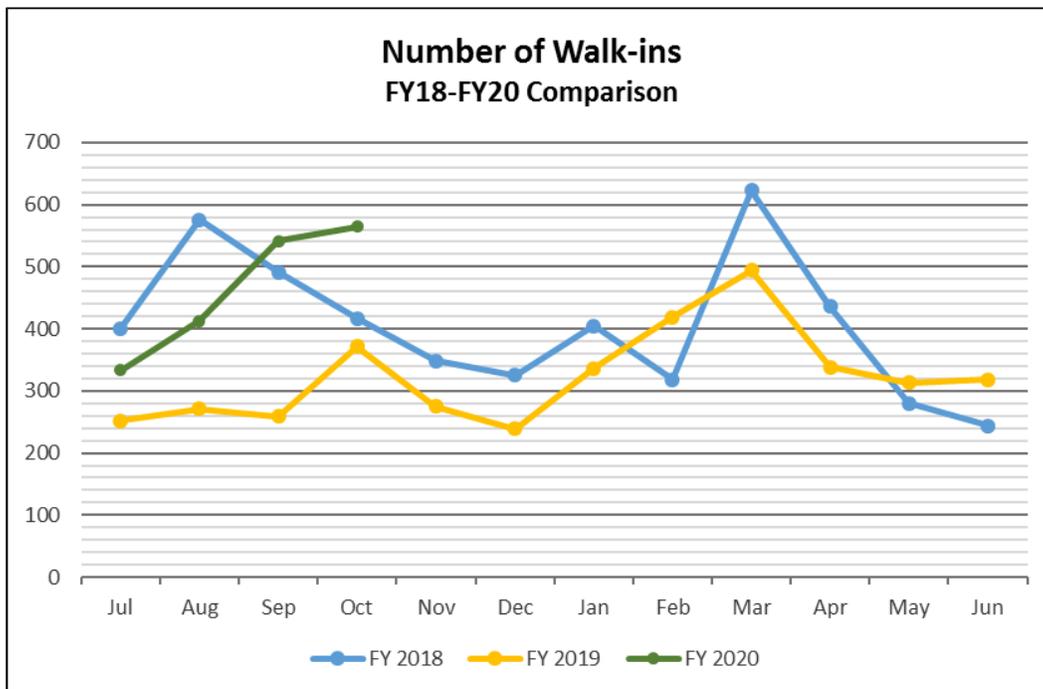
The organizational chart illustrates authorized full-time positions, not the Department's current staffing.

LICENSING AND ADMINISTRATION DIVISION

Transaction	October 2019	FY 2020 Year to Date	FY 2019 Year End
New liquor licenses issued	649	1,811	5,836
Liquor licenses renewed	823	3,452	13,280
Special event permits issued	403	977	3,108
Interim permits issued	45	149	462
Exempt locations issued	34	88	209
Lottery licenses issued	0	9	31
Active liquor licenses*	14,666	14,666	14,807

* This number fluctuates daily depending on renewals, new applications, suspensions and revocations.

License Type	Average Number of Days to Issue License – October 2019			
	Number of Applications	Average Time to Process	FY 2020 Running Average	FY 2019 Year End Average
Series 6-Bar	5	64	62	65
Series 7-Beer and Wine Bar	2	64	68	64
Series 9-Liquor Store	1	46	63	62
Series 10-Beer and Wine Store	3	70	66	67
Series 12-Restaurant	35	72	66	63



Collected Revenue by Fee Type

Source of Revenue	October 2019	FY 2020 Year to Date	FY 2019 Year End
FMV (Liquor License Lottery)	256,074	1,679,492	3,239,275
Applications	21,665	71,030	227,283
Licenses Issuances Fees	113,625	469,675	1,294,712
Licenses Renewals Fees	150,588	847,713	2,993,564
Interim Permit Fees	4,100	14,500	45,000
Agent Change	2,000	8,550	35,700
Fines (Liquor Law Violations)	114,875	282,924	424,400
Special Event (DHS)	9,975	23,900	80,135
Club (DES)	5,275	20,225	45,025
Penalty Fees (Late Renewals)	8,700	24,750	134,250
Copy Fees	392	594	1,977
Non-Use Surcharge	37,800	105,200	156,600
Audit Surcharge (J Fund)	6,660	57,150	187,260
Enforcement K Surcharge	33,985	129,605	436,310
Enforcement L Surcharge	31,735	113,015	368,670
Miscellaneous*	9,183	41,888	95,581
17W Direct Shipment License	4,050	14,850	57,150
17W Direct Shipment Renewal	325	325	122,750
Growlers	1,050	9,000	31,285
Samplings	2,780	7,200	31,410
Fingerprints Fees	5,038	20,614	56,038
Total Revenue Collected	\$819,875	\$3,942,200	\$10,064,375

* Acquisition of Control, Site Inspection, Extension of Premises, Co-Op, Person Transfer, BYOB, Location Transfer, Sampling.

State Liquor Board

Action	October 2019	FY 2020 Year to Date	FY 2019 Year End
Hearings Scheduled	1	7	32
Licenses Granted	0	3	3
Licenses Denied	0	2	6
Continuances Granted	1	1	7
Continuances Denied	0	0	0
Applications Withdrawn	0	0	12
Appeals Heard	0	1	2
Rehearings Requested	0	0	2
Hearings Cancelled	0	0	0

Audit Statistics

Active Restaurant-Type Licenses	October 2019	FY 2020 Year to Date Average	FY 2019 Year End
Hotel/Motel w/Restaurant (Series 11)	200	197	190
Restaurant (Series 12)	4,028	4,011	3,980
Total Restaurant-Type Licenses	4,228	4,207	4,170
Auditor-to-Liquor License Ratio	1:2,114	1:2,104	1:2,085
Audit Action		Year to Date Total	FY 2019 Year End
Audits Completed	7	24	41
Audits Passed	4	14	27
Audits Failed	3	10	10
Audits Inconclusive/Audit Not Performed	0	0	4
Open Audit Cases		Year to Date Average	FY 2019 Year End
Audits Closed	7	6	N/A
Audits Initiated	4	6	N/A
Audits in Progress	9	11	12
Open Cases w/projected ratio of >37%	8	7	8
Open Cases w/projected ratio between 30 to 37%	1	4	4
Open Cases w/projected ratio of <30%	0	0	0
Locations granted one year to continue operation	1	1	4
Locations being monitored	87	85	92
Source of Revenue		Year to Date Total	FY 2019 Year End
Assessed Fine Revenue	\$1,500	\$15,000	\$70,300
Collected Fine Revenue	\$3,000	\$12,250	\$44,250

INVESTIGATION DIVISION

Division Statistics

Achievements	October 2019	FY 2020 Year to Date	FY 2019 Year End
Officer-to-Liquor License Ratio	1:1,467	1:1,467	1:1,480
Citations			
Total Citations Issued	48	117	471
Citations Issued to Underage	41	96	389
Violations			
Criminal Counts Charged	91	204	858
Administrative Counts Charged	84	202	489
Underage Violations	91	201	890
Compliance			
Routine Liquor Inspections	18	102	225
Compliance Case Reports Submitted	14	36	202
Non-Actioned (Criminal) Complaints	34	128	485
Investigation			
Site Inspections Completed	45	174	481
On-View Violation Case Reports	14	36	105
Total Achievements*	1,072	3,299	21,625

* Including police report reviews and completed protests not listed above

Covert Underage Buyer Program

In an effort to curb the sale of liquor to underage persons, the Department utilizes the Covert Underage Buyer (CUB) program, which was instituted in May 2003. This program provides the resources necessary for investigating reported complaints of licensed businesses suspected of underage liquor law violations. When the Department has reasonable suspicion a licensed establishment is selling liquor to underage customers, a CUB will be sent in to attempt to purchase liquor. CUBs are between the ages of 16 and 19 and are carefully trained by Detectives. The Department also provides CUB program training to all Arizona law enforcement agencies.

Action	October 2019	FY 2020 Year to Date	FY 2019 Year End
Locations Investigated	4	29	185
Number That Sold to CUB	1	7	42
Percentage of Establishments That Sold to CUB	25%	24.1%	22%
Administrative Citations Issued	5	19	123
Criminal Citations Issued	4	18	98

Underage Violations

Statute and Violation	Number of Counts Charged in October 2019	Number of Counts Charged in FY 2020	Number of Counts Charged in FY 2019
A.R.S. § 4-241(A) Failure to request ID from underage; accepting unauthorized forms of ID	6	12	58
A.R.S. § 4-241(K) Accepting unauthorized IDs	0	0	0
A.R.S. § 4-241(L) Underage who uses false ID to buy alcohol	20	40	137
A.R.S. § 4-241(M) Underage who solicits another person for alcohol	0	0	7
A.R.S. § 4-241(N) Underage who uses of false ID to gain entry to a liquor business	1	2	32
A.R.S. § 4-241(P) Person purchasing alcohol for underage	0	1	0
A.R.S. § 4-244(9) Furnishing alcohol to an underage; underage in possession/consumption	44	101	338
A.R.S. § 4-244(41) Underage with alcohol in system	10	27	188
A.R.S. § 13-3613 Contributing to delinquency and dependency of a child	0	2	2
A.R.S. § 28-3478.1 Unlawful use of driver license	8	9	111
A.R.S. § 28-3478.2 Lend ID to another person	0	0	0
A.R.S. § 28-3478.3 Using another person's driver license	2	4	10
Total Violations	91	215	890

Ages of Underaged Cited This Month	<15	15	16	17	18	19	20
	1	0	0	0	11	12	17

Law Enforcement Special Detail

- Covert Underage Buyer Program (CUB) – Detective Barchak and Detective Allard
- CUB – Detective Williams and Detective Schrimpf
- Flagstaff Tequila Sunrise detail – Detective Sanchez, Detective Fletcher, Detective Barchak, and Detective Carruthers
- Governor’s Office of Youth, Faith and Family (GOYFF) training in Flagstaff – Detective Sanchez, Detective Fletcher, and Detective Carruthers
- Title 4 training at Maricopa County Sheriff’s Office (29 recruits) – Detective Webb
- Title 4 and Fake I.D. training at Gilbert Police Department (16 officers) – Detective Webb
- Alcohol Awareness training (4 classes) at Cactus High School (136 students) – Detective Webb
- Alcohol Awareness training at Career Success High School (35 students) – Detective Webb
- Table event at State Fair – Detective Webb
- Table event at North Canyon High School – Detective Webb

Compliance Statistics

Action	October 2019	FY 2020 Year to Date	FY 2019 Year End
Revocations	1	1	0
Suspensions	0	6	6
Surrenders	12	25	22
Divestitures	0	0	2
Administrative Complaints	0	1	0
Decisions and Orders	0	1	2
Cases Received	34	89	592
Cases Completed	3	8	66
Cases in Progress	31	81	600
Warning Letter Issued	0	1	38
Cases Sent to the Office of Administrative Hearings	0	0	3
Fines Collected	\$106,475	\$234,800	\$378,550
Cases Adjudicated	16	86	346
Action Resulting From Underage Violations			
Fines Collected	\$6,750	\$12,250	\$72,905

END OF OCTOBER 2019 REPORT TO THE GOVERNOR