

Arizona Department of Liquor Licenses and Control



February 2020 Governor's Monthly Report (REVISED 9/9/20)

STATE OF ARIZONA
DEPARTMENT OF LIQUOR LICENSES AND CONTROL
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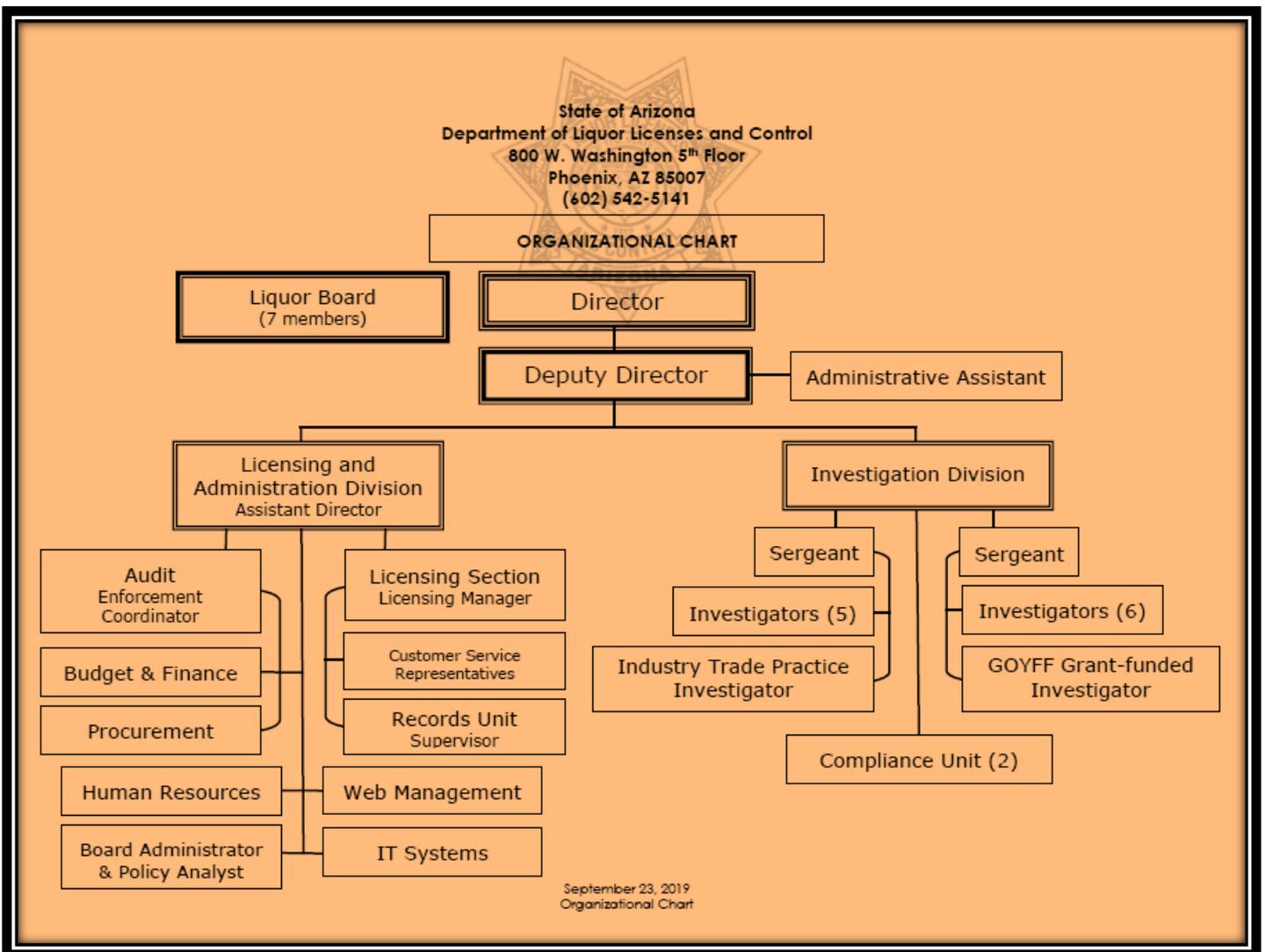


Mission Statement

To protect public safety and support economic growth through the responsible sale and consumption of liquor, and to efficiently license qualified applicants.

Vision Statement

We envision being a leader in state liquor licensing and enforcement, focused entirely on delivering exceptional services that meet customers' needs and enrich the communities we serve.



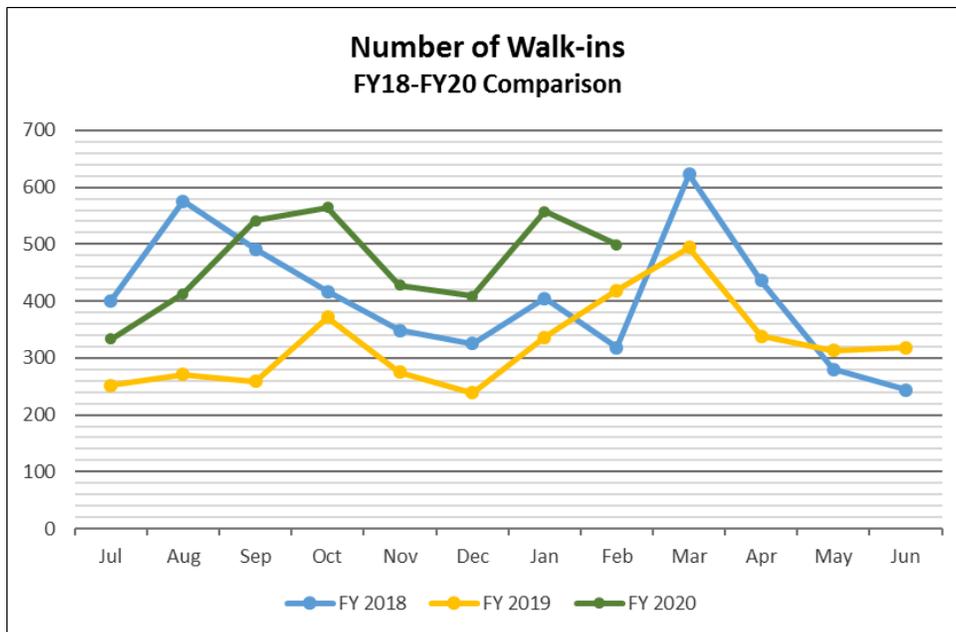
The organizational chart illustrates authorized full-time positions, not the Department's current staffing.

LICENSING AND ADMINISTRATION DIVISION

Transaction	February 2020	FY 2020 Year to Date	FY 2019 Year End
New liquor licenses issued	504	3,749	5,836
Liquor licenses renewed	1,135	9,157	13,280
Special event permits issued	311	2,148	3,108
Interim permits issued	50	322	462
Exempt locations issued	27	186	209
Lottery licenses issued	5	20	31
Active liquor licenses*	14,590	14,590	14,807

* This number fluctuates daily depending on renewals, new applications, suspensions and revocations.

License Type	Average Number of Days to Issue License – February 2020			
	Number of Applications	Average Time to Process	FY 2020 Running Average	FY 2019 Year End Average
Series 6-Bar	10	79	79	65
Series 7-Beer and Wine Bar	10	72	73	64
Series 9-Liquor Store	2	68	76	62
Series 10-Beer and Wine Store	25	73	74	67
Series 12-Restaurant	37	74	74	63



Collected Revenue by Fee Type

Source of Revenue	February 2020	FY 2020 Year to Date	FY 2019 Year End
FMV (Liquor License Lottery)	73,122	3,737,416	3,239,275
Applications	22,230	164,220	227,283
Licenses Issuances Fees	123,600	917,450	1,294,712
Licenses Renewals Fees	124,688	1,243,947	2,993,564
Interim Permit Fees	3,400	31,200	45,000
Agent Change	2,650	24,300	35,700
Fines (Liquor Law Violations)	37,975	436,674	424,400
Special Event (DHS)	8,200	54,800	80,135
Club (DES)	2,400	35,675	45,025
Penalty Fees (Late Renewals)	7,350	68,100	134,250
Copy Fees	536	1,212	1,977
Non-Use Surcharge	23,300	181,200	156,600
Audit Surcharge (J Fund)	15,420	92,760	187,260
Enforcement K Surcharge	20,230	298,970	436,310
Enforcement L Surcharge	18,385	280,250	368,670
Miscellaneous*	10,942	79,575	95,581
17W Direct Shipment License	5,925	36,475	57,150
17W Direct Shipment Renewal	72,275	128,075	122,750
Growlers	1,650	13,350	31,285
Samplings	0	25,980	31,410
Fingerprints Fees	5,412	41,008	56,038
Total Revenue Collected	\$579,689	\$7,434,535	\$10,064,375

* Acquisition of Control, Site Inspection, Extension of Premises, Co-Op, Person Transfer, BYOB, Location Transfer, Sampling.

State Liquor Board

Action	February 2020	FY 2020 Year to Date	FY 2019 Year End
Hearings Scheduled	0	14	32
Licenses Granted	0	4	3
Licenses Denied	0	3	6
Continuances Granted	0	2	7
Continuances Denied	0	0	0
Applications Withdrawn	0	1	9
Appeals Heard	0	3	2
Rehearings Requested	0	0	2
Hearings Cancelled	0	1	0

Audit Statistics

Active Restaurant-Type Licenses	February 2020	FY 2020 Year to Date Average	FY 2019 Year End
Hotel/Motel w/Restaurant (Series 11)	194	197	190
Restaurant (Series 12)	4,129	4,051	3,980
Total Restaurant-Type Licenses	4,323	4,248	4,170
Auditor-to-Liquor License Ratio	1:2,162	1:2,124	1:2,085
Audit Action		Year to Date Total	FY 2019 Year End
Audits Completed	0	34	41
Audits Passed	0	22	27
Audits Failed	0	11	10
Audits Inconclusive/Audit Not Performed	0	1	4
Open Audit Cases		Year to Date Average	FY 2019 Year End
Audits Closed	0	4	N/A
Audits Initiated	0	4	N/A
Audits in Progress	8	9	12
Open Cases w/projected ratio of >37%	4	6	8
Open Cases w/projected ratio between 30 to 37%	2	3	4
Open Cases w/projected ratio of <30%	2	1	0
Locations granted one year to continue operation	0	1	4
Locations being monitored	95	88	92
Source of Revenue		Year to Date Total	FY 2019 Year End
Assessed Fine Revenue	\$2,000	\$27,000	\$70,300
Collected Fine Revenue	\$11,750	\$40,750	\$44,250

*During February 2020, 0 restaurant audits were completed; however, 127 audits were completed on Direct Shipment Licenses.

INVESTIGATION DIVISION

Division Statistics

Achievements	February 2020	FY 2020 Year to Date	FY 2019 Year End
Officer-to-Liquor License Ratio	1:1,459	1:1,459	1:1,480
Citations			
Total Citations Issued	57	296	471
Citations Issued to Underage	48	258	389
Violations			
Criminal Counts Charged	113	525	858
Administrative Counts Charged	101	459	489
Underage Violations	106	484	890
Compliance			
Routine Liquor Inspections	14	157	225
Compliance Case Reports Submitted	14	93	202
Non-Actioned (Criminal) Complaints	25	244	485
Investigation			
Site Inspections Completed	36	295	481
On-View Violation Case Reports	14	93	105
Total Achievements*	1,024	7,063	21,625

* Including police report reviews and completed protests not listed above

Covert Underage Buyer Program

In an effort to curb the sale of liquor to underage persons, the Department utilizes the Covert Underage Buyer (CUB) program, which was instituted in May 2003. This program provides the resources necessary for investigating reported complaints of licensed businesses suspected of underage liquor law violations. When the Department has reasonable suspicion a licensed establishment is selling liquor to underage customers, a CUB will be sent in to attempt to purchase liquor. CUBs are between the ages of 16 and 19 and are carefully trained by Detectives. The Department also provides CUB program training to all Arizona law enforcement agencies.

Action	February 2020	FY 2020 Year to Date	FY 2019 Year End
Locations Investigated	9	47	185
Number That Sold to CUB	2	9	42
Percentage of Establishments That Sold to CUB	22%	19.1%	22%
Administrative Citations Issued	4	23	123
Criminal Citations Issued	4	22	98

Underage Violations

Statute and Violation	Number of Counts Charged in February 2020	Number of Counts Charged in FY 2020	Number of Counts Charged in FY 2019
A.R.S. § 4-241(A) Failure to request ID from underage; accepting unauthorized forms of ID	3	16	58
A.R.S. § 4-241(K) Accepting unauthorized IDs	0	0	0
A.R.S. § 4-241(L) Underage who uses false ID to buy alcohol	11	77	137
A.R.S. § 4-241(M) Underage who solicits another person for alcohol	0	0	7
A.R.S. § 4-241(N) Underage who uses of false ID to gain entry to a liquor business	4	14	32
A.R.S. § 4-241(P) Person purchasing alcohol for underage	0	4	0
A.R.S. § 4-244(9) Furnishing alcohol to an underage; underage in possession/consumption	41	202	338
A.R.S. § 4-244(41) Underage with alcohol in system	21	89	188
A.R.S. § 13-3613 Contributing to delinquency and dependency of a child	0	2	2
A.R.S. § 28-3478.1 Unlawful use of driver license	23	67	111
A.R.S. § 28-3478.2 Lend ID to another person	0	0	0
A.R.S. § 28-3478.3 Using another person's driver license	1	8	10
Total Violations	106	498	890

Ages of Underaged Cited This Month	<15	15	16	17	18	19	20
	0	0	0	1	4	24	19

Law Enforcement Special Detail

- Waste Management Open detail – Entire Investigations section
- Covert Underage Buyer Program (CUB) – Detective Zacarias and Detective Fletcher
- CUB detail – Detective Schrimpf and Detective Allard
- Title 4 and Fake I.D. training at Nogales Police Department (30 officers) – Detective Webb
- Title 4 training at Northern Arizona Regional Training Academy (NARTA) in Prescott (8 cadets) – Detective Carruthers
- Fake I.D. training at NARTA Academy (31 cadets) – Detective Webb
- Fake I.D. training at Maricopa County Sheriff’s Office Academy (56 recruits) – Detective Webb
- Governor’s Office of Youth, Faith and Family (GOYFF) outreach in Surprise – Detective Allard
- GOYFF outreach in Chandler – Detective Williams
- GOYFF outreach in Yuma – Detective Sanchez
- Community Anti-Drug Coalitions of America (CADCA) conference in Maryland – Detective Webb attended

Compliance Statistics

Action	February 2020	FY 2020 Year to Date	FY 2019 Year End
Revocations	0	1	0
Suspensions	0	6	6
Surrenders	1	31	22
Divestitures	0	1	2
Administrative Complaints	1	2	0
Decisions and Orders	0	1	2
Cases Received	47	215	592
Cases Completed	8	31	66
Cases in Progress	39	184	600
Warning Letter Issued	0	8	38
Cases Sent to the Office of Administrative Hearings	0	0	3
Fines Collected	\$11,750	\$374,700	\$378,550
Cases Adjudicated	31	198	346
Action Resulting From Underage Violations			
Fines Collected	\$0	\$30,000	\$72,905

END OF FEBRUARY 2020 REPORT TO THE GOVERNOR