

Arizona Department of Liquor Licenses and Control



April 2020 Governor's Monthly Report (REVISED 9/9/20)

STATE OF ARIZONA
DEPARTMENT OF LIQUOR LICENSES AND CONTROL
JOHN COCCA, DIRECTOR

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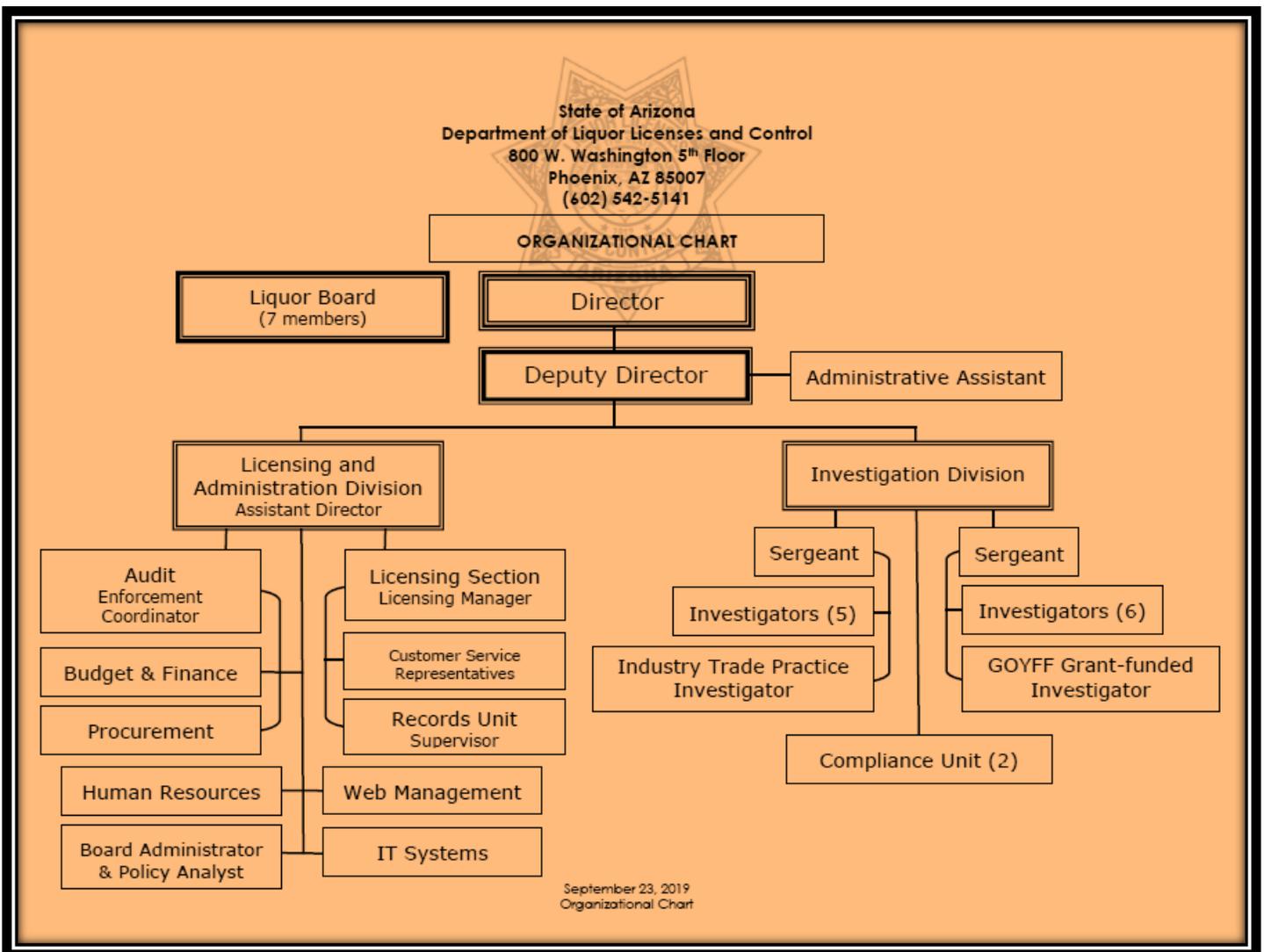


Mission Statement

To protect public safety and support economic growth through the responsible sale and consumption of liquor, and to efficiently license qualified applicants.

Vision Statement

We envision being a leader in state liquor licensing and enforcement, focused entirely on delivering exceptional services that meet customers' needs and enrich the communities we serve.



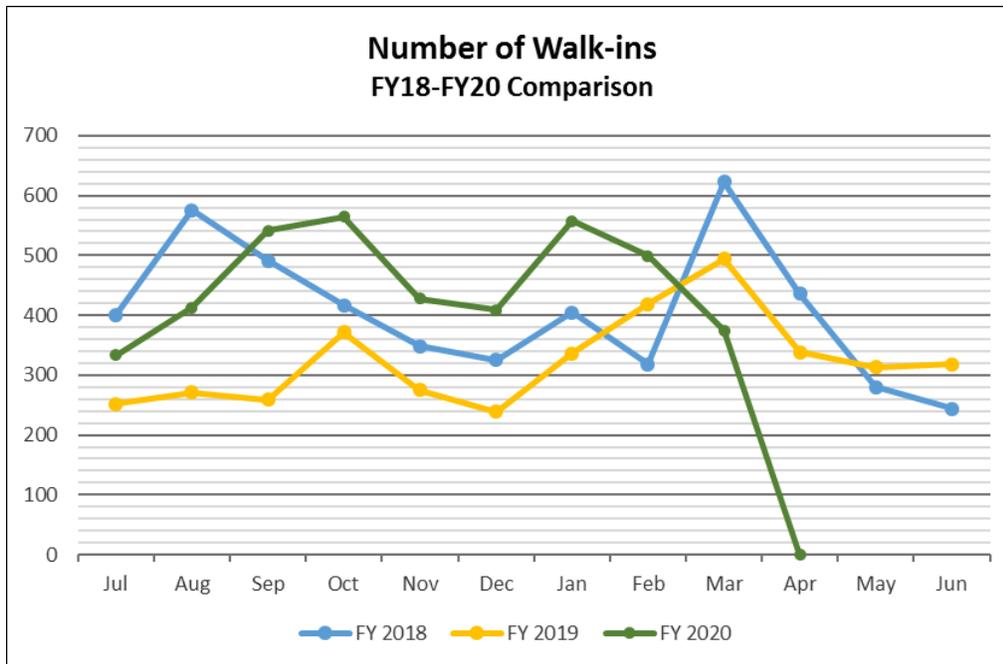
The organizational chart illustrates authorized full-time positions, not the Department's current staffing.

LICENSING AND ADMINISTRATION DIVISION

Transaction	April 2020	FY 2020 Year to Date	FY 2019 Year End
New liquor licenses issued	216	4,401	5,836
Liquor licenses renewed	859	12,038	13,280
Special event permits issued	18	2,369	3,108
Interim permits issued	20	388	462
Exempt locations issued	17	230	209
Lottery licenses issued	5	29	31
Active liquor licenses*	14,605	14,605	14,807

* This number fluctuates daily depending on renewals, new applications, suspensions and revocations.

License Type	Average Number of Days to Issue License – April 2020			
	Number of Applications	Average Time to Process	FY 2020 Running Average	FY 2019 Year End Average
Series 6-Bar	15	71	70	65
Series 7-Beer and Wine Bar	6	74	71	64
Series 9-Liquor Store	5	67	70	62
Series 10-Beer and Wine Store	22	63	69	67
Series 12-Restaurant	35	66	70	63



Due to the national public health emergency, the Department's offices were closed to the public beginning March 31, 2020.

Collected Revenue by Fee Type

Source of Revenue	April 2020	FY 2020 Year to Date	FY 2019 Year End
FMV (Liquor License Lottery)	62,408	3,996,543	3,239,275
Applications	10,850	197,910	227,283
Licenses Issuances Fees	114,250	1,132,763	1,294,712
Licenses Renewals Fees	290,582	2,629,282	2,993,564
Interim Permit Fees	1,800	37,500	45,000
Agent Change	3,500	30,200	35,700
Fines (Liquor Law Violations)	54,675	527,049	424,400
Special Event (DHS)	200	61,265	80,135
Club (DES)	2,900	38,575	45,025
Penalty Fees (Late Renewals)	1,500	75,900	134,250
Copy Fees	132	1,623	1,977
Non-Use Surcharge	12,100	211,000	156,600
Audit Surcharge (J Fund)	15,570	165,120	187,260
Enforcement K Surcharge	21,770	391,755	436,310
Enforcement L Surcharge	14,165	337,560	368,670
Miscellaneous*	7,530	97,773	95,581
17W Direct Shipment License	6,525	48,625	57,150
17W Direct Shipment Renewal	2,825	154,100	122,750
Growlers	2,850	29,700	31,285
Samplings	220	26,700	31,410
Fingerprints Fees	2,794	49,416	56,038
Total Revenue Collected	\$629,146	\$10,240,356	\$10,064,375

* Acquisition of Control, Site Inspection, Extension of Premises, Co-Op, Person Transfer, BYOB, Location Transfer, Sampling.

State Liquor Board

Action	April 2020	FY 2020 Year to Date	FY 2019 Year End
Hearings Scheduled	1	18	32
Licenses Granted	0	5	3
Licenses Denied	0	3	6
Continuances Granted	1	3	7
Continuances Denied	0	0	0
Applications Withdrawn	0	3	9
Appeals Heard	0	3	2
Rehearings Requested	0	0	2
Hearings Cancelled	0	1	0

Audit Statistics

Active Restaurant-Type Licenses	April 2020	FY 2020 Year to Date Average	FY 2019 Year End
Hotel/Motel w/Restaurant (Series 11)	188	196	190
Restaurant (Series 12)	3,878	4,043	3,980
Total Restaurant-Type Licenses	4,066	4,239	4,170
Auditor-to-Liquor License Ratio	1:2,033	1:2,119	1:2,085
Audit Action		Year to Date Total	FY 2019 Year End
Audits Completed	2	40	41
Audits Passed	2	26	27
Audits Failed	0	13	10
Audits Inconclusive/Audit Not Performed	0	1	4
Open Audit Cases		Year to Date Average	FY 2019 Year End
Audits Closed	2	4	N/A
Audits Initiated	1	4	N/A
Audits in Progress	6	9	12
Open Cases w/projected ratio of >37%	4	6	8
Open Cases w/projected ratio between 30 to 37%	2	3	4
Open Cases w/projected ratio of <30%	0	0	0
Locations granted one year to continue operation	0	1	4
Locations being monitored	110	92	92
Source of Revenue		Year to Date Total	FY 2019 Year End
Assessed Fine Revenue	\$0	\$33,500	\$70,300
Collected Fine Revenue	\$32,500	\$96,500	\$44,250

INVESTIGATION DIVISION

Division Statistics

Achievements	April 2020	FY 2020 Year to Date	FY 2019 Year End
Officer-to-Liquor License Ratio	1:1,460	1:1,460	1:1,480
Citations			
Total Citations Issued	1	314	471
Citations Issued to Underage	0	272	389
Violations			
Criminal Counts Charged	4	559	858
Administrative Counts Charged	87	2,542	489
Underage Violations	0	510	890
Compliance			
Routine Liquor Inspections	2	164	225
Compliance Level 1 Case Reports Submitted	4	22	202
Non-Actioned (Criminal) Complaints	67	360	485
Investigation			
Site Inspections Completed	37	366	481
On-View Violation Case Reports	27	140	105
Total Achievements*	779	10,558	21,625

* Including police report reviews and completed protests not listed above

Covert Underage Buyer Program

In an effort to curb the sale of liquor to underage persons, the Department utilizes the Covert Underage Buyer (CUB) program, which was instituted in May 2003. This program provides the resources necessary for investigating reported complaints of licensed businesses suspected of underage liquor law violations. When the Department has reasonable suspicion a licensed establishment is selling liquor to underage customers, a CUB will be sent in to attempt to purchase liquor. CUBs are between the ages of 16 and 19 and are carefully trained by Detectives. The Department also provides CUB program training to all Arizona law enforcement agencies.

Action	April 2020	FY 2020 Year to Date	FY 2019 Year End
Locations Investigated	0	52	185
Number That Sold to CUB	0	10	42
Percentage of Establishments That Sold to CUB	0%	19%	22%
Administrative Citations Issued	0	25	123
Criminal Citations Issued	0	24	98

Underage Violations

Statute and Violation	Number of Counts Charged in April 2020	Number of Counts Charged in FY 2020	Number of Counts Charged in FY 2019
A.R.S. § 4-241(A) Failure to request ID from underage; accepting unauthorized forms of ID	0	19	58
A.R.S. § 4-241(K) Accepting unauthorized IDs	0	0	0
A.R.S. § 4-241(L) Underage who uses false ID to buy alcohol	0	85	137
A.R.S. § 4-241(M) Underage who solicits another person for alcohol	0	0	7
A.R.S. § 4-241(N) Underage who uses of false ID to gain entry to a liquor business	0	16	32
A.R.S. § 4-241(P) Person purchasing alcohol for underage	0	4	0
A.R.S. § 4-244(9) Furnishing alcohol to an underage; underage in possession/consumption	0	217	338
A.R.S. § 4-244(41) Underage with alcohol in system	0	90	188
A.R.S. § 13-3613 Contributing to delinquency and dependency of a child	0	2	2
A.R.S. § 28-3478.1 Unlawful use of driver license	0	67	111
A.R.S. § 28-3478.2 Lend ID to another person	0	0	0
A.R.S. § 28-3478.3 Using another person's driver license	0	8	10
Total Violations	0	510	890

Ages of Underaged Cited This Month	<15	15	16	17	18	19	20
	0	0	0	0	0	0	0

Law Enforcement Special Detail

- Title 4 training at Mesa Academy (2 occasions) (42 cadets total) – Detective Webb
- Auditing Title 4 trainers (4 audits) – Detective Williams
- Teleworking – entire Investigation Division

Compliance Statistics

Action	April 2020	FY 2020 Year to Date	FY 2019 Year End
Revocations	0	1	0
Suspensions	1	8	6
Surrenders	2	34	22
Divestitures	0	1	2
Administrative Complaints	1	3	0
Decisions and Orders	0	1	2
Cases Received	24	414	592
Cases Completed	3	54	66
Cases in Progress	32	371	600
Warning Letter Issued	21	33	38
Cases Sent to the Office of Administrative Hearings	2	2	3
Fines Collected	\$41,250	\$452,975	\$378,550
Cases Adjudicated	22	246	346
Action Resulting From Underage Violations			
Fines Collected	\$3,000	\$33,000	\$72,905

END OF APRIL 2020 REPORT TO THE GOVERNOR