

Arizona Department of Liquor Licenses and Control



September 2019 Governor's Monthly Report (REVISED 9/9/20)

STATE OF ARIZONA
DEPARTMENT OF LIQUOR LICENSES AND CONTROL
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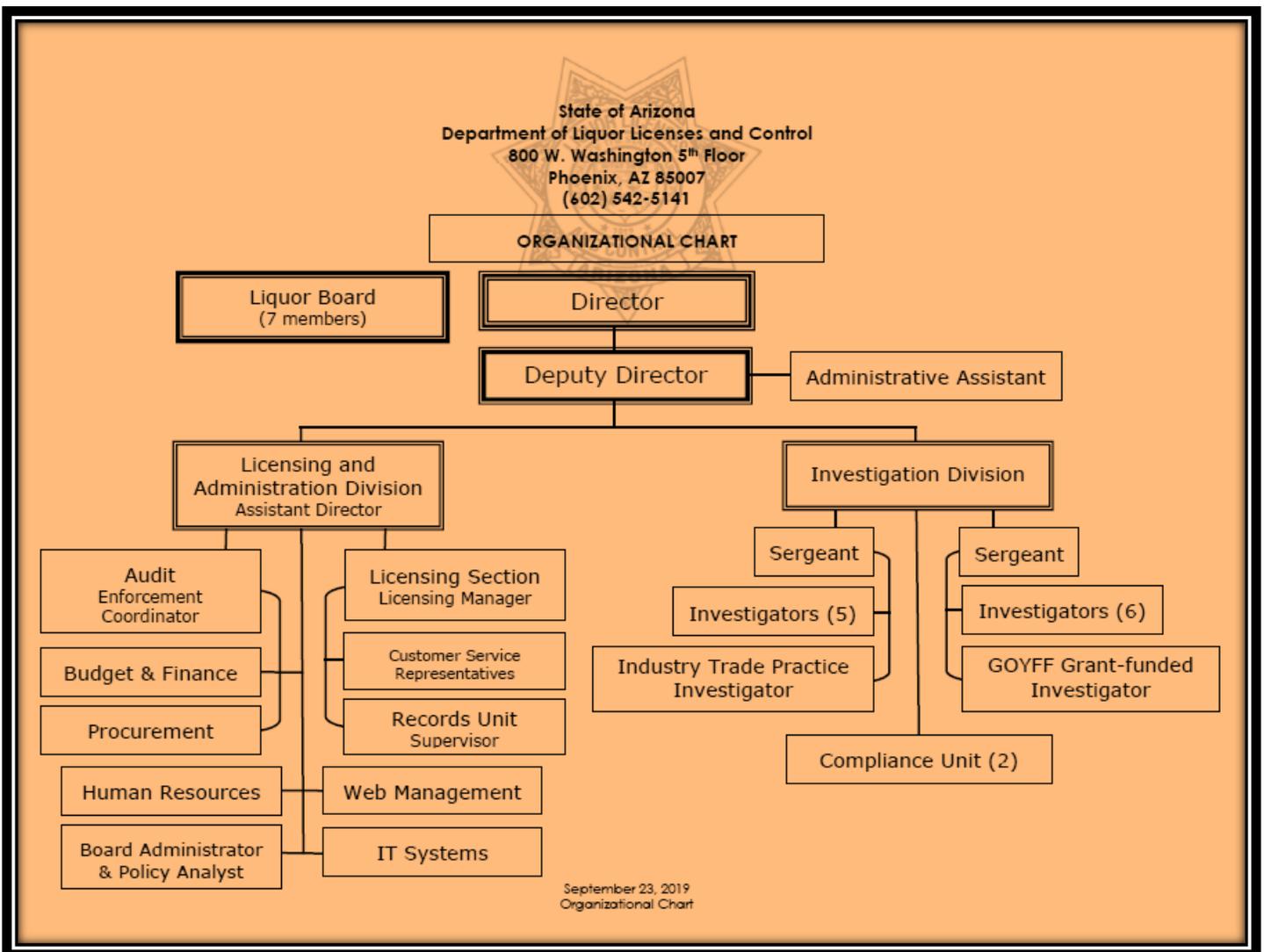


Mission Statement

To protect public safety and support economic growth through the responsible sale and consumption of liquor, and to efficiently license qualified applicants.

Vision Statement

We envision being a leader in state liquor licensing and enforcement, focused entirely on delivering exceptional services that meet customers' needs and enrich the communities we serve.



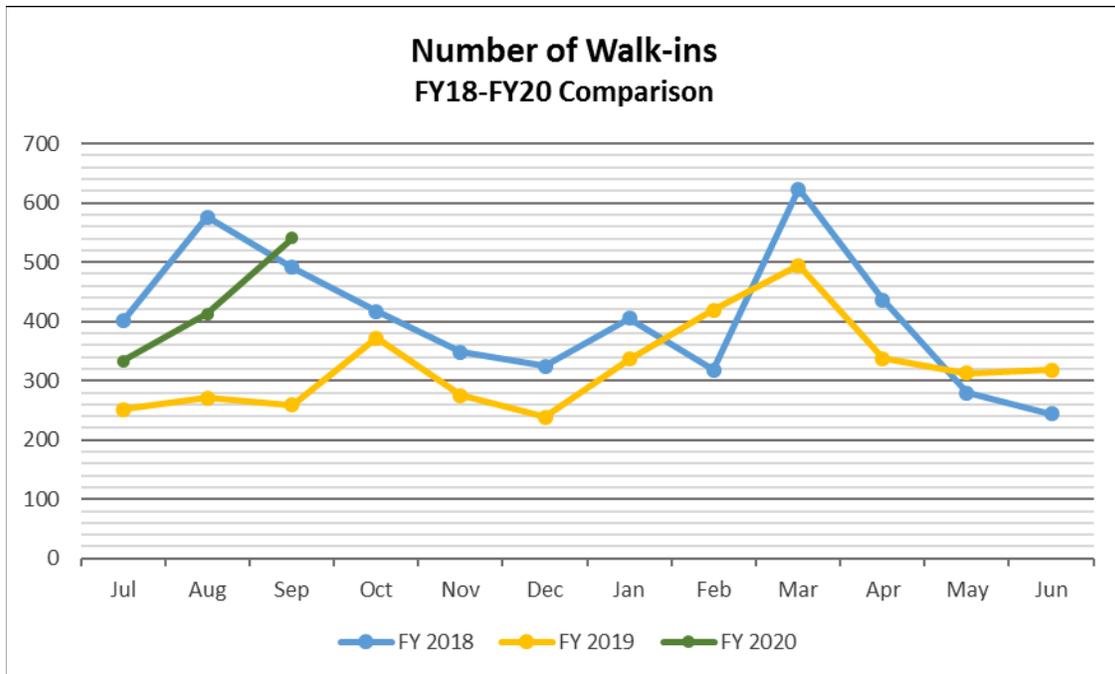
The organizational chart illustrates authorized full-time positions, not the Department's current staffing.

LICENSING AND ADMINISTRATION DIVISION

Transaction	September 2019	FY 2020 Year to Date	FY 2019 Year End
New liquor licenses issued	498	1,162	5,836
Liquor licenses renewed	893	2,629	13,280
Special event permits issued	347	547	3,108
Interim permits issued	27	104	462
Exempt locations issued	21	54	209
Lottery licenses issued	1	9	31
Active liquor licenses*	14,770	14,770	14,807

* This number fluctuates daily depending on renewals, new applications, suspensions and revocations.

License Type	Average Number of Days to Issue License – September 2019			
	Number of Applications	Average Time to Process	FY 2020 Running Average	FY 2019 Year End Average
Series 6-Bar	7	64	64	65
Series 7-Beer and Wine Bar	4	68	69	64
Series 9-Liquor Store	1	73	72	62
Series 10-Beer and Wine Store	13	62	64	67
Series 12-Restaurant	38	66	64	63



Collected Revenue by Fee Type

Source of Revenue	September 2019	FY 2020 Year to Date	FY 2019 Year End
FMV (Liquor License Lottery)	443,517	1,423,418	3,239,275
Applications	16,080	49,365	227,283
Licenses Issuances Fees	87,525	356,050	1,294,712
Licenses Renewals Fees	259,870	697,125	2,993,564
Interim Permit Fees	2,800	10,400	45,000
Agent Change	2,400	6,550	35,700
Fines (Liquor Law Violations)	13,645	168,049	424,400
Special Event (DHS)	7,900	13,925	80,135
Club (DES)	900	14,950	45,025
Penalty Fees (Late Renewals)	4,950	16,050	134,250
Copy Fees	52	202	1,977
Non-Use Surcharge	32,500	67,400	156,600
Audit Surcharge (J Fund)	19,290	50,490	187,260
Enforcement K Surcharge	30,205	95,620	436,310
Enforcement L Surcharge	24,295	81,280	368,670
Miscellaneous*	9,153	32,705	95,581
17W Direct Shipment License	3,600	10,800	57,150
17W Direct Shipment Renewal	0	0	122,750
Growlers	3,600	7,950	31,285
Samplings	1,360	4,420	31,410
Fingerprints Fees	5,126	15,576	56,038
Total Revenue Collected	\$968,768	\$3,122,325	\$10,064,375

* Acquisition of Control, Site Inspection, Extension of Premises, Co-Op, Person Transfer, BYOB, Location Transfer, Sampling.

State Liquor Board

Action	September 2019	FY 2020 Year to Date	FY 2019 Year End
Hearings Scheduled	1	6	32
Licenses Granted	1	3	3
Licenses Denied	0	2	6
Continuances Granted	0	0	7
Continuances Denied	0	0	0
Applications Withdrawn	0	0	12
Appeals Heard	0	1	2
Rehearings Requested	0	0	2
Hearings Cancelled	0	0	0

Audit Statistics

Active Restaurant-Type Licenses	September 2019	FY 2020 Year to Date Average	FY 2019 Year End
Hotel/Motel w/Restaurant (Series 11)	199	195	190
Restaurant (Series 12)	4,009	4,005	3,980
Total Restaurant-Type Licenses	4,208	4,200	4,170
Auditor-to-Liquor License Ratio	1:2,104	1:2,100	1:2,085
Audit Action		Year to Date Total	FY 2019 Year End
Audits Completed	6	17	41
Audits Passed	4	10	27
Audits Failed	2	7	10
Audits Inconclusive/Audit Not Performed	0	0	4
Open Audit Cases		Year to Date Average	FY 2019 Year End
Audits Closed	6	6	N/A
Audits Initiated	5	7	N/A
Audits in Progress	12	11	12
Open Cases w/projected ratio of >37%	7	7	8
Open Cases w/projected ratio between 30 to 37%	5	4	4
Open Cases w/projected ratio of <30%	0	0	0
Locations granted one year to continue operation	1	1	4
Locations being monitored	83	85	92
Source of Revenue		Year to Date Total	FY 2019 Year End
Assessed Fine Revenue	\$4,500	\$13,500	\$70,300
Collected Fine Revenue	\$750	\$9,250	\$44,250

INVESTIGATION DIVISION

Division Statistics

Achievements	September 2019	FY 2020 Year to Date	FY 2019 Year End
Officer-to-Liquor License Ratio	1:1,477	1:1,477	1:1,480
Citations			
Total Citations Issued	24	69	471
Citations Issued to Underage	17	55	389
Violations			
Criminal Counts Charged	33	113	858
Administrative Counts Charged	28	118	489
Underage Violations	32	110	890
Compliance			
Routine Liquor Inspections	34	84	225
Compliance Case Reports Submitted	9	26	202
Non-Actioned (Criminal) Complaints	29	94	485
Investigation			
Site Inspections Completed	38	129	481
On-View Violation Case Reports	4	22	105
Total Achievements*	683	2,227	21,625

* Including police report reviews and completed protests not listed above

Covert Underage Buyer Program

In an effort to curb the sale of liquor to underage persons, the Department utilizes the Covert Underage Buyer (CUB) program, which was instituted in May 2003. This program provides the resources necessary for investigating reported complaints of licensed businesses suspected of underage liquor law violations. When the Department has reasonable suspicion a licensed establishment is selling liquor to underage customers, a CUB will be sent in to attempt to purchase liquor. CUBs are between the ages of 16 and 19 and are carefully trained by Detectives. The Department also provides CUB program training to all Arizona law enforcement agencies.

Action	September 2019	FY 2020 Year to Date	FY 2019 Year End
Locations Investigated	4	25	185
Number That Sold to CUB	1	6	42
Percentage of Establishments That Sold to CUB	25%	24%	22%
Administrative Citations Issued	4	14	123
Criminal Citations Issued	4	14	98

Underage Violations

Statute and Violation	Number of Counts Charged in September 2019	Number of Counts Charged in FY 2020	Number of Counts Charged in FY 2019
A.R.S. § 4-241(A) Failure to request ID from underage; accepting unauthorized forms of ID	2	6	58
A.R.S. § 4-241(K) Accepting unauthorized IDs	0	0	0
A.R.S. § 4-241(L) Underage who uses false ID to buy alcohol	4	20	137
A.R.S. § 4-241(M) Underage who solicits another person for alcohol	0	0	7
A.R.S. § 4-241(N) Underage who uses of false ID to gain entry to a liquor business	0	1	32
A.R.S. § 4-241(P) Person purchasing alcohol for underage	1	1	0
A.R.S. § 4-244(9) Furnishing alcohol to an underage; underage in possession/consumption	12	57	338
A.R.S. § 4-244(41) Underage with alcohol in system	9	17	188
A.R.S. § 13-3613 Contributing to delinquency and dependency of a child	0	2	2
A.R.S. § 28-3478.1 Unlawful use of driver license	1	1	111
A.R.S. § 28-3478.2 Lend ID to another person	0	0	0
A.R.S. § 28-3478.3 Using another person's driver license	0	2	10
Total Violations	29	107	890

Ages of Underaged Cited This Month	<15	15	16	17	18	19	20
	0	0	1	0	7	7	2

Law Enforcement Special Detail

- Covert Underage Buyer Program (CUB) – Detective Barchak and Detective Allard
- Special detail at Apache County Fair – Detective Carruthers
- Special detail at Navajo County Fair – Detective Carruthers
- Special detail for Standin on the Corner – Detective Carruthers
- Saturation detail with Phoenix Police Department – Detective Swift, Detective Barchak, Detective Allard, and Detective Trevizo
- Governor’s Office of Youth, Faith and Family (GOYFF) training in Maricopa County – Detective Williams
- GOYFF training in Yuma County – Detective Sanchez
- Title 4 training at Prescott (41 officers) – Detective Webb
- Title 4 training (2 classes) at Miami Police Department (11 officers) – Detective Webb
- Alcohol Awareness training (3 classes) at Miami High School (93 students) – Detective Webb
- Alcohol Awareness training at Golden Valley High School (140 students) – Detective Webb

Compliance Statistics

Action	September 2019	FY 2020 Year to Date	FY 2019 Year End
Revocations	0	0	0
Suspensions	1	6	6
Surrenders	0	13	22
Divestitures	0	0	2
Administrative Complaints	0	1	0
Decisions and Orders	0	0	2
Cases Received	16	55	592
Cases Completed	1	5	66
Cases in Progress	15	50	600
Warning Letter Issued	1	1	38
Cases Sent to the Office of Administrative Hearings	0	0	3
Fines Collected	\$8,025	\$128,325	\$378,550
Cases Adjudicated	15	70	346
Action Resulting From Underage Violations			
Fines Collected	\$3,000	\$12,750	\$72,905

END OF SEPTEMBER 2019 REPORT TO THE GOVERNOR