

Arizona Department of Liquor Licenses and Control



September 2020

REVISED 4/16/21

Governor's Monthly Report

STATE OF ARIZONA

DEPARTMENT OF LIQUOR LICENSES AND CONTROL

JOHN COCCA, DIRECTOR

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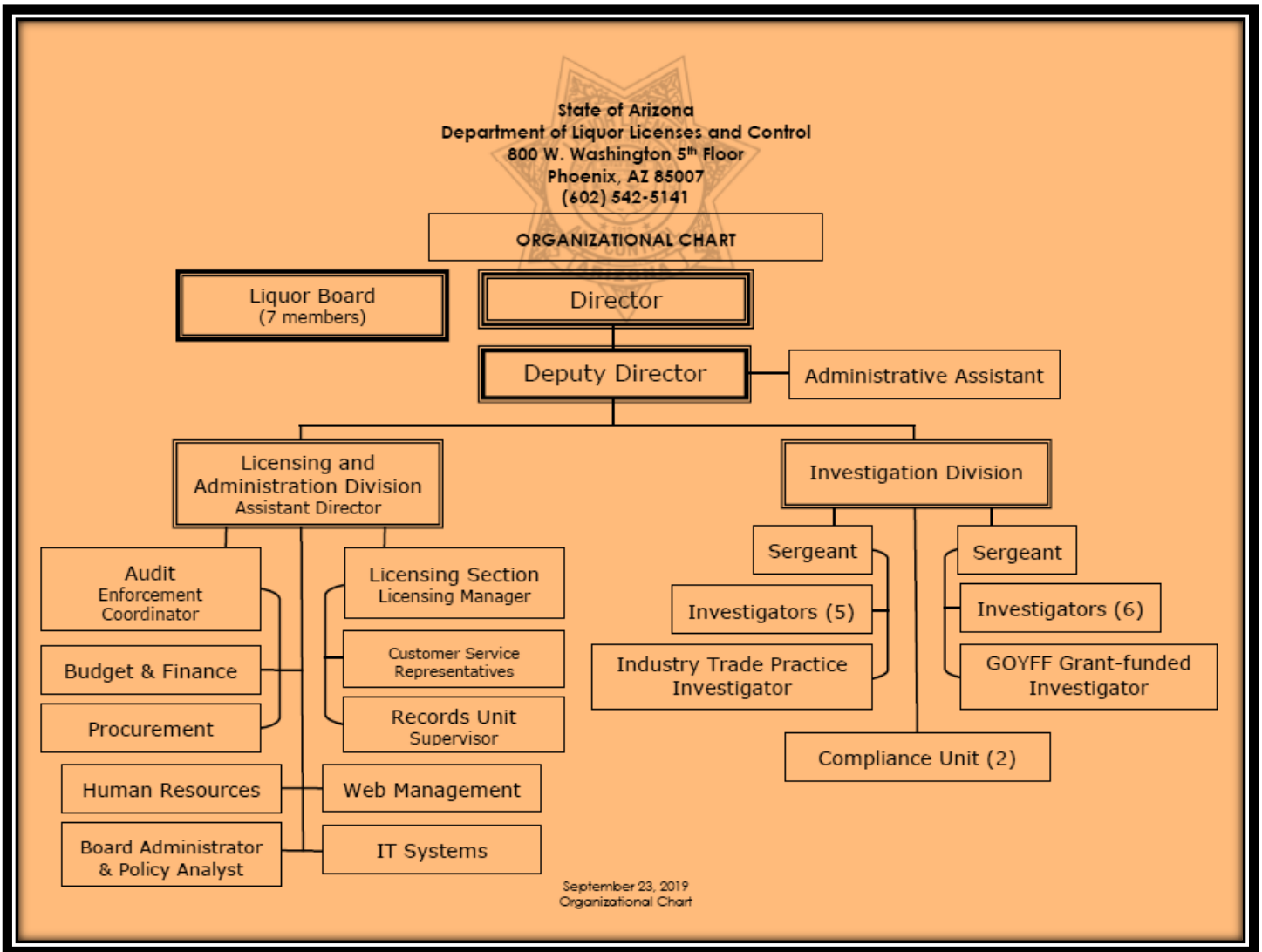


Mission Statement

To protect public safety and support economic growth through the responsible sale and consumption of liquor, and to efficiently license qualified applicants.

Vision Statement

We envision being a leader in state liquor licensing and enforcement, focused entirely on delivering exceptional services that meet customers' needs and enrich the communities we serve.



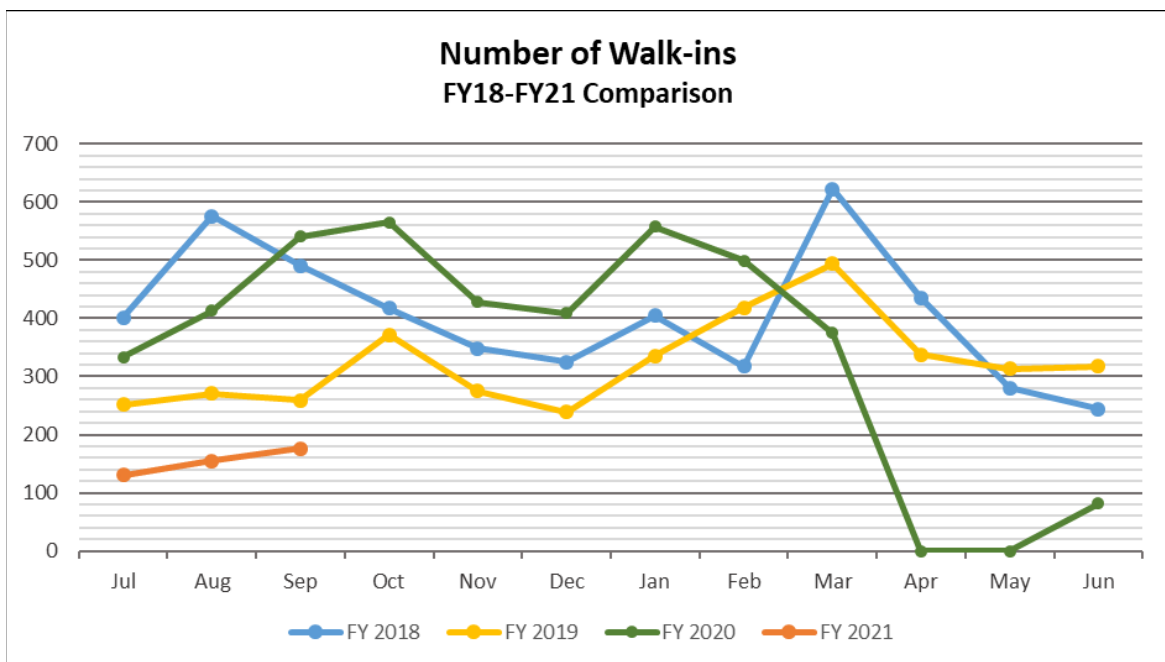
The organizational chart illustrates authorized full-time positions, not the Department's current staffing.

LICENSING AND ADMINISTRATION DIVISION

Transaction	September 2020	FY 2021 Year to Date	FY 2020 Year End
New liquor licenses issued	159	470	4,805
Liquor licenses renewed	962	2,888	13,356
Special event permits issued	0	0	2,407
Interim permits issued	48	106	452
Exempt locations issued	21	44	250
Lottery licenses issued	0	0	31
Active liquor licenses*	14,819	14,819	14,744

* This number fluctuates daily depending on renewals, new applications, suspensions and revocations.

License Type	Average Number of Days to Issue License September 2020			
	Number of Applications	Average Time to Process	FY 2021 Running Average	FY 2020 Year End Average
Series 6-Bar	4	51	51	69
Series 7-Beer and Wine Bar	4	64	56	68
Series 9-Liquor Store	5	65	56	62
Series 10-Beer and Wine Store	11	65	59	68
Series 12-Restaurant	15	63	65	68



Collected Revenue by Fee Type

Source of Revenue	September 2020	FY 2021 Year to Date	FY 2020 Year End
FMV (Liquor License Lottery)	199,100	262,717	4,383,866
Applications	15,710	44,120	223,190
Licenses Issuances Fees	73,650	224,925	1,421,563
Licenses Renewals Fees	298,625	731,788	2,995,570
Interim Permit Fees	4,900	11,100	44,300
Agent Change	2,150	8,800	35,700
Fines (Liquor Law Violations)	61,517	107,017	570,499
Special Event (DHS)	0	0	62,615
Club (DES)	1,900	14,900	45,625
Penalty Fees (Late Renewals)	7,200	8,550	76,950
Copy Fees	311	843	2,135
Non-Use Surcharge	13,300	42,200	227,800
Audit Surcharge (J Fund)	22,320	53,520	187,710
Enforcement K Surcharge	33,600	99,890	439,425
Enforcement L Surcharge	26,550	83,930	378,345
Miscellaneous*	9,275	22,938	112,362
17W Direct Shipment License	2,025	9,000	57,950
17W Direct Shipment Renewal	0	0	154,100
Growlers	6,125	10,100	35,925
Samplings	960	5,120	29,980
Fingerprints Fees	4,202	11,836	55,576
Total Revenue Collected	\$783,420	\$1,753,293	\$11,541,180

* Acquisition of Control, Site Inspection, Extension of Premises, Co-Op, Person Transfer, BYOB, Location Transfer, Sampling

State Liquor Board

Action	September 2020	FY 2021 Year to Date	FY 2020 Year End
Hearings Scheduled	1	6	22
Licenses Granted	1	1	6
Licenses Denied	0	2	3
Continuances Granted	0	0	3
Continuances Denied	0	0	0
Applications Withdrawn	0	3	6
Appeals Heard	0	0	3
Rehearings Requested	0	0	0
Hearings Cancelled	0	0	1

Audit Statistics

Active Restaurant-Type Licenses	September 2020	FY 2021 Year to Date Average	FY 2020 Year End
Hotel/Motel w/Restaurant (Series 11)	195	194	196
Restaurant (Series 12)	4,036	4,021	4,035
Total Restaurant-Type Licenses	4,231	4,215	4,231
Auditor-to-Liquor License Ratio	1:2,116	1:2,108	1:2,116
Audit Action		Year to Date Total	FY 2020 Year End
Audits Completed	13	27	42
Audits Passed	5	12	27
Audits Failed	4	11	14
Audits Inconclusive/Audit Not Performed	4	4	1
Open Audit Cases		Year to Date Average	FY 2020 Year End
Audits Closed	13	9	4
Audits Initiated	14	10	4
Audits in Progress	14	12	9
Open Cases w/projected ratio of >37%	11	7	6
Open Cases w/projected ratio between 30 to 37%	3	3	3
Open Cases w/projected ratio of <30%	0	0	0
Locations granted one year to continue operation	2	2	0
Locations being monitored	101	100	95
Source of Revenue		Year to Date Total	FY 2020 Year End
Assessed Fine Revenue	\$3,500	\$3,500	\$33,500
Collected Fine Revenue	\$1,750	\$3,250	\$101,000

INVESTIGATION DIVISION

Division Statistics

Achievements	September 2020	FY 2021 Year to Date	FY 2020 Year End
Officer-to-Liquor License Ratio	1:1,482	1:1,482	1:1,474
Citations			
Total Citations Issued	31	69	321
Citations Issued to Underage	27	58	276
Violations			
Criminal Counts Charged	59	133	568
Administrative Counts Charged	37	63	2,650
Underage Violations	58	129	517
Compliance			
Routine Liquor Inspections	13	61	178
Compliance Case Reports Submitted	5	6	261
Non-Actioned (Criminal) Complaints	165	536	496
Investigation			
Site Inspections Completed	44	78	421
On-View Violation Case Reports	9	20	163
Total Achievements*	802	2,665	11,986

* Including police report reviews and completed protests not listed above

Covert Underage Buyer Program

In an effort to curb the sale of liquor to underage persons, the Department utilizes the Covert Underage Buyer (CUB) program, which was instituted in May 2003. This program provides the resources necessary for investigating reported complaints of licensed businesses suspected of underage liquor law violations. When the Department has reasonable suspicion a licensed establishment is selling liquor to underage customers, a CUB will be sent in to attempt to purchase liquor. CUBs are between the ages of 16 and 19 and are carefully trained by Detectives. The Department also provides CUB program training to all Arizona law enforcement agencies.

Action	September 2020	FY 2021 Year to Date	FY 2020 Year End
Locations Investigated*	0	0	52
Number That Sold to CUB	0	0	10
Percentage That Sold to CUB	0	0	19%
Administrative Citations Issued	0	0	25
Criminal Citations Issued	0	0	24

* Due to the COVID-19 public health emergency

Underage Violations

Statute and Violation	Number of Counts Charged in September 2020	Number of Counts Charged in FY 2021	Number of Counts Charged in FY 2020
A.R.S. § 4-241(A) Failure to request ID from underage; accepting unauthorized forms of ID	2	2	19
A.R.S. § 4-241(K) Accepting unauthorized IDs	0	0	0
A.R.S. § 4-241(L) Underage who uses false ID to buy alcohol	16	42	85
A.R.S. § 4-241(M) Underage who solicits another person for alcohol	0	0	0
A.R.S. § 4-241(N) Underage who uses of false ID to gain entry to a liquor business	0	0	16
A.R.S. § 4-241(P) Person purchasing alcohol for underage	0	0	4
A.R.S. § 4-244(9) Furnishing alcohol to an underage; underage in possession/consumption	30	65	218
A.R.S. § 4-244(41) Underage with alcohol in system	0	0	92
A.R.S. § 13-3613 Contributing to delinquency and dependency of a child	0	0	2
A.R.S. § 28-3478.1 Unlawful use of driver license	10	19	71
A.R.S. § 28-3478.2 Lend ID to another person	0	0	0
A.R.S. § 28-3478.3 Using another person's driver license	0	0	8
Total Violations	58	129	517

Ages of Underaged Cited This Month	<15	15	16	17	18	19	20
	0	0	0	0	6	12	9

Law Enforcement Special Detail

- Underage-complaint details on 9/11-9/13, 9/17-9/19, and 9/24-9/26 – Sergeant Kuhl, Detective Barchak and Detective Allard
- Outreach for educational contacts (37 contacts) – Detective Webb
- Title 4 training for Northern Arizona Regional Training Academy (NARTA), Prescott (31 officers) – Detective Webb
- Fake I.D. training for Maricopa County Sherrif’s Office (MCSO) Academy on two dates (43 officers) – Detective Webb
- Liquor law overview for Arizona Youth Partnership (AZYP) Coalition, Prescott (7 participants) – Detective Webb

Compliance Statistics

Action	September 2020	FY 2021 Year to Date	FY 2020 Year End
Revocations	0	0	1
Suspensions	4	13	8
Surrenders	1	2	35
Divestitures	0	1	2
Administrative Complaints	8	10	3
Decisions and Orders	0	0	2
Cases Received	18	42	453
Cases Completed	3	4	57
Cases in Progress	15	38	407
Warning Letter Issued	1	7	45
Cases Sent to the Office of Administrative Hearings	3	9	4
Fines Collected	\$28,250	\$70,075	\$472,800
Cases Adjudicated	11	36	262
Action Resulting From Underage Violations			
Fines Collected	\$0	\$0	\$34,500

END OF SEPTEMBER 2020 REPORT TO THE GOVERNOR